



INVITATION

REVENUE MASTER CLASS WORKSHOP

Objectives

REVENUE VALUE CHAIN:

Property as driver for billing

PROTECT REVENUE:

- Legislative Framework
- Important Judgements
- Institutional Readiness

CUSTOMER:

- Care
- Registration
- Management

REVENUE COLLECTION STRATEGIES

Looking in putting together various options during the collection processes

CLEARANCE CERTIFICATE

The impact of S118 of the MSA should be discussed

JUDGEMENTS

- Judgements should form an integral part of Credit Policy Formulation and all the Major Judgements impacting on Credit Control will be discussed

WHO SHOULD ATTEND?

Municipal Managers, Chief Financial Officials, Directors of Revenue, Senior Managers in Billing and Revenue Management

COURSE DURATION:

The course will be held over 2 days, commencing at 08:30 and close at 16:00

COST PER DELEGATE:

CIGFARO members – R950.00

Non-CIGFARO Members – R1 450.00

Fee includes lunches and light refreshments. Traveling and accommodation costs are for participant's own account

REGISTRATION:

- Completed registration form be sent to registration@cogfaro.co.za or getrude@cigfaro.co.za
- A Tax Invoice will be sent to delegates and person responsible for payment
- Registration closes 5 days before the event & **NO** delegates will be allowed to attend without prior registration and proof of payment

DATES AND VENUES

PROVINCES	VENUES	DATES
Gauteng	Kempton Park	26 – 27 August 2018
KwaZulu Natal	Durban	29 – 30 October 2018
Free State	Bloemfontein	05 – 06 November 2018
Western Cape	Cape Town	12 – 13 November 2018

TERMS AND CONDITIONS FOR CANCELLATION:

- You may cancel without penalty if written cancellation requests are not received up to and including 21 working days prior to the start of the workshop
- No refunds or credits will be issued on cancellation requests received in 21 days prior to the start of the workshop
- Delegates **MUST NOT** make any bookings for their traveling arrangements without not having confirmation letters

NB: All participants should bring along their Credit Control policies and By-Laws, laptops, tariff policies and by-laws, as part of the session.