



## IAIASa 2017 PRE-CONFERENCE TRAINING COURSE 3

**Trainers – Tisha Greyling, Erika du Plessis**



**The presenters have over 36 years' experience in participatory processes, including the design and facilitation of public participation processes for more than 200 Environmental Impact Assessments in Africa.**

### **Tisha Greyling**

Tisha has 35 years' experience in social and environmental management and is an accredited trainer in public participation with the International Association for Public Participation (IAP2). She regularly provides training to developers, construction managers and EPCM contractors in the implementation of social management plans. She is the author or reviewer of more than a dozen guides on public participation and has presented the accredited IAP2 training courses on five continents.

## Erika du Plessis

Erika du Plessis has been involved in public participation processes in various parts of the world for the past 16 years, mostly in developing countries like Ghana, Namibia, Tanzania, Uganda and South Africa.

She has lectured all over the world in good practice principles for public participation in the extractive industry and presented this course to the Environmental Masters' Students at the University of the Free State for a number of years.

## Course Details

<b>Course title</b>	<b><i>Public Participation in Environmental Authorisation – Theory and Practice and in integrated environmental management.</i></b> This course formed part of various Universities' curriculum for Environmental Master's students for many years.
<b>Level</b>	Foundation level
<b>Pre-requisites for participants</b>	All participants should have a basic knowledge of the content and scope of the Environmental Impact Assessment Regulations, 2014 (as amended) (the EIA Regulations) in order to facilitate productive engagement during the training course.
<b>Language of delivery</b>	English
<b>Duration</b>	1 day
<b>Minimum and maximum number</b>	15-50

## Course Description

The Public Participation Process (PPP) is underpinned by a philosophy and a set of principles which act as drivers for the decision making and methodologies employed during a project development. These principles are crucial in PPP to ensure that corrective measures are taken to enhance the positive impacts of any development and minimize or avoid negative impacts.

No two public participation processes are the same and participants will learn to utilize a number of tools to determine the level of participation required including sustainability reporting in an integrated environmental management approach.

This programme was successfully undertaken with the Europe Commission (members registered with IAP2SA) and in collaboration with IAAsa – Kwa Zulu Natal Branch and over 200 delegates were present.

## Programme:

- Public Participation: What it is and is not;
- Who are our stakeholders?
- Tools and techniques to use depending on sensitivity of process.
- Recent changes in environmental law and legal requirements for EIAs in South Africa;
- Difference between country and IFC specific public participation;
- Cost benefit of good PP;
- Interactive sessions to discuss your unique needs for good PP;
- Designing the PP process for your specific project needs;
- Group work – custom made case studies, public speaking and role play of difficult situations.

## Outcomes of Course:

- How to plan for effective participation, including information, timing, resources, techniques, and roles and responsibilities;
- How to turn opposing communities into partners without creating undue expectations;
- Understanding potential impacts of actions;
- Understanding the level of sensitivity of a particular development or expansion;
- How to set clear, shared objectives for effective participation;
- How to develop a public participation plan using sustainability reporting tools and integrated environmental management approaches;
- Methodologies to calm down angry people;
- Communicating with stakeholders with empathy;
- Methodologies for successful public speaking, body language, voice usage; and
- How your attitude impacts public and stakeholder anger.