



Technical Product Owner (Hybrid, Cape Town)

Our client is looking for a Technical Product Owner to be responsible for the successful delivery of high-quality products, assisting clients with requirements analysis, project management and support. He or she will also be responsible for coordinating multiple projects across brands and clients.

The Role

- Eliciting requirements from project stakeholders
- Understanding and illustrating requirements by means of producing relevant artefacts, including context diagrams, process flows, data flows, C4 diagrams and other relevant artefacts
- Documenting the impact of requirements on the high-level architecture of systems
- Analysing software documentation (e.g. API documentation)
- Understanding and communicating a software systems technical stack at a high level
- Clearly defining project context deliverables and outcomes
- Writing comprehensive user stories and acceptance criteria
- Managing development projects
- Working with developers and Scrum Master to produce time estimates for project work
- Planning and managing iterations
- Managing client relationships by running professional meetings with product stakeholders
- Building trusting relationships with clients
- Managing stakeholder expectations
- Working with customers in the ongoing enhancement and improvement of the product
- Providing input into product direction and strategy
- Suggesting product enhancements and improvements
- Managing product support and guiding operational processes as required

Qualifications and Experience

- 3 to 4 year's experience as a technical product owner/ project manager/ business analyst in the tech industry.
- A qualification in project management, business analysis or related field would be advantageous
- Excellent grasp of ticket writing, agile delivery and business analyst processes
- Must have experience using Jira for agile delivery

- Technical acumen is a must for this role, and successful candidates will need to illustrate a thorough understanding of software systems

Skills Required

- Collaborative team player
- High emotional intelligence
- Critical thinker and natural problem solver
- Organised and able to work under pressure
- Multi-skilled with varied experience
- Professional with the ability to communicate at all levels of the organisation • Technical and business acumen