

## IMPORTANT – FIM INSURANCE INFORMATION - MEDICAL ASSISTANCE



### WELCOME TO TSM ASSISTANCE

TSM details are mentioned on your FIM licence, therefore, your federation and you have subscribed to a medical assistance programme. TSM provides you with an insurance solution when you are competing for a FIM competition for medical assistance only during the event time and place (s) of the competition.

The insurance is valid only during the events included in the FIM calendar and for which the international licence is valid and only in the country (ies) of the event. The insurance is complementary and/or subsidiary to your existing public or private accident and/or health insurance system in your country of the residence and the Organiser (in case of Cross-Country Rallies). Reimbursement, advance or coverage of real expenses in addition to and/or in place of the primary Health Insurance scheme or any other complementary public or private plan. Emergency medical costs limited to a maximum of CHF 400'000.-or CHF 125'000 for some particular cases



### WHO IS YOUR ASSISTANCE / INSURANCE COMPANY ?

TSM Insurance Company based in Switzerland



### HOW TO CONTACT US – HOW TO REPORT A CLAIM

Immediately the insured rider or his team or family member or the medical authorities on site must contact TSM. A single number - 24/7, our team is here to take your call and provide you with an immediate and effective assistance, thanks to a single number.

- In case of accident/illness during the event, contact the Assistance provider **immediately**:  
**TSM Insurance Company**, Cours de Rive 2, 1204 Geneva  
 Phone: **+41 22 819 44 59**  
 E-Mail: [operations@tsm-assistance.com](mailto:operations@tsm-assistance.com)
- When you call, you must give the following information:
  - The licence number as specified on the licence and the name of the Rider
  - The event number (IMN) or at least the place of the event
  - The date of the accident/illness
  - The FIM insurance contract number: **2000714**
  - The place of residence of the Rider (as stipulated on the FIM Licence extranet by your FMN) and a telephone/Mobile number

### The FIM insurance policy will cover:

- Emergency Medical treatment abroad (only in the country where the event takes place)
- Repatriation to your country of residence (as stipulated on the FIM Licence extranet by your FMN)
- Fatal injuries and disability

**In the case of an FIM World Championship or International Cross Country Rallye event**, the local assistance provider will take care of your repatriation but TSM must be informed of your accident/case/injury immediately before the repatriation starts.



If you are unable to call immediately yourself, your family, relatives, colleagues or the hospital can do so on your behalf.



Please read this document carefully and leave a copy of it at home so that your partner/family also knows how to help you in the event of an emergency. In our experience, relatives are often the first ones to be informed.



GETTING READY  
BEFORE YOU GO FOR A  
COMPETITION

ASSIST YOU DURING YOUR  
COMPETITION IN CASE OF  
EMERGENCY

ACCOMPANYING YOU  
BACK TO HOME

## OUR SERVICES

The main benefits provided by this insurance are:

- ✓ Reimbursement, advance or coverage of real expenses in addition to and/or in place of the primary Health Insurance scheme or any other complementary public or private plan. Emergency medical costs limited to a maximum of CHF 400'000.-or CHF 125'000 for some particular cases
- ✓ Unlimited repatriation costs to the home country declared on the licence ("permanent residence") of the rider
- ✓ A capital in case of death or permanent disability of the injured rider