

CIGFARO

VIRTUAL EXPERIENCE

19-23 OCTOBER 2020

COVID-19 QUO VADIS



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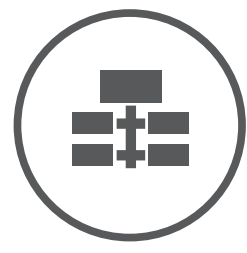
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INFORMATION BOOKLET



COMPANY

OVERVIEW

Founded in 2005, Ntiyiso Consulting is an authentically African and globally wired management consulting firm that seeks to empower institutions that enable Africa’s development. Ntiyiso Consulting helps improve cash positions of large and medium-sized municipalities; turns around or improves the revenue, profitability or social mandate performance of large and medium organisations; and unlocks economic opportunities on behalf of communities and regions.

We deliver sustainable and evidence-based solutions through five subsidiaries, viz. Ntiyiso Revenue Consulting, Ntiyiso Business Consulting, Ntiyiso Industrialisation Consulting, Ntiyiso Aviation Services and Ntiyiso Digital Services.

Ntiyiso means ‘TRUTH’ in Xitsonga. Ntiyiso Consulting is, therefore, naturally inclined to deliver the most trusted solutions to its clients.

NTIYISO CONSULTING LEADERSHIP TEAM:



ALEX MABUNDA

Group Chief Executive Officer



ANDISA RAMAVHUNGA

Group Chief Advisor



MIYELANI HOLENI

Group Chief Advisor

NTIYISO CONSULTING SUBSIDIARIES

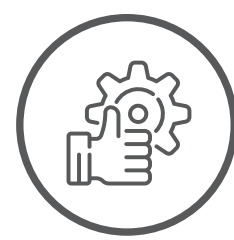


NTIYISO

REVENUE

CONSULTING

Through Revenue Consulting, we improve cash positions of large and medium-sized municipalities. Here we optimise all or some components of the revenue value chain.



NTIYISO

BUSINESS

CONSULTING

Through Business Consulting, we turn around or improve the revenue, profitability or social mandate performance of large and medium organisations. We achieve this by aligning the organisational ecosystem viz. strategy, leadership, people, architecture, routines and culture.



NTIYISO

INDUSTRIALISATION

CONSULTING

Through Industrialisation Consulting, we unlock economic opportunities on behalf of communities and regions. We achieve this through end-to-end project conceptualisation and development. We also develop strategic economic development plans and infrastructure master plans.



NTIYISO

DIGITAL

SERVICES

Through Digital Services, we develop innovative solutions and empower organisations to offer convenience and improved customer service to their clients. We achieve this through the use of next generation technology and industry experience.



NTIYISO

AVIATION

SERVICES

Through Aviation Services, we provide drone-based solutions which empower clients to make strategic decisions. We achieve this through the use of drone technology, data analytics, robotics, artificial intelligence and Internet of Things (IoT).

TRUTH | TRUST | RESULTS



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COVID-19 QUO VADIS

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CIGFARO

Chartered Institute of
Government Finance, Audit & Risk Officers



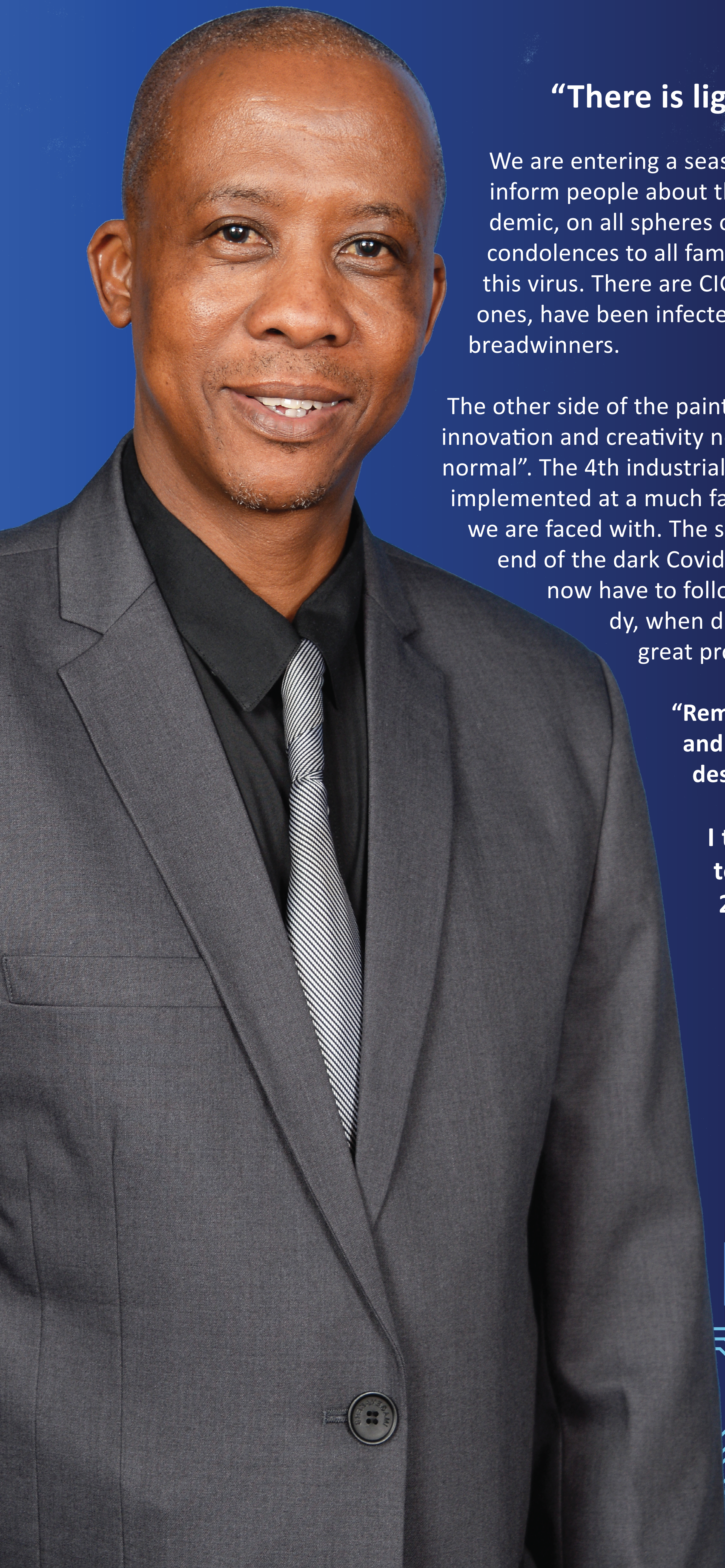
Dear Members and Colleagues

I have read some time ago a very interesting slogan on the Social Media, those of you who are familiar with social media might have also seen it and it goes like this “This year 2020 contains a virus and we need to reformat and reload it”. It has certainly some meaning for us in the sense that we are still in the midst of the COVID-19 pandemic and we have seen the increases in positive COVID-19 cases but also the devastating death it caused as result. My prayers go out to those of you who have lost loved ones or friends during this time.

South Africa now needs a group of leaders who know what it means to manage and direct the ship on course through ethical behaviour and with integrity.

Martin Luther King Jr. said, “the time is always right to do what is right”, this is the attitude that all of us should apply and live by. Thank you for joining our First Virtual Conference and congratulations to you all for adapting in this new era. It takes a lot of courage to move from our comfort zone into the unknown Digital World. With that said.

Welcome to CIGFARO’s Virtual Conference 2020!



“There is light at the end of the tunnel”

We are entering a season of hope. It is no longer newsworthy to inform people about the detrimental effects of this Covid 19 pandemic, on all spheres of life. We at CIGFARO, do convey our sincere condolences to all families that have suffered great losses due to this virus. There are CIGFARO Members who have lost their loved ones, have been infected and some losing their jobs whilst being breadwinners.

The other side of the painted picture is the accelerated introduction of innovation and creativity now commonly referred to as “the new normal”. The 4th industrial Revolution (4IR) imperatives are now to be implemented at a much faster pace to mitigate the unavoidable risks we are faced with. The sunrays are beginning to shine a bit at the end of the dark Covid 19 tunnel we have been confined to. We now have to follow in the footsteps of the late John F. Kennedy, when during the years of 1962 he popularised the great proverb;

“Remain hopeful: there’s always something good and useful after a long period of hardship and despair.”

I take this opportunity to welcome you all to the first CIGFARO Virtual Conference 2020.

ENJOY!





VIRTUAL EXPERIENCE COVID-19 QUO VADIS PROGRAM

TIME	MONDAY 19	TUESDAY 20	WEDNESDAY 21	THURSDAY 22	FRIDAY 23
08:30 – 10:30	<ul style="list-style-type: none"> • Opening of the Virtual • Conference and Keynote Speaker 	Assets - Mitigating asset management risks for sustainable service	Revenue - How to maintain Financial sustainability and providing customer relief	Assets - Roadmap to Lifecycle approach for managing local government assets	Revenue - Zero Based Budgeting and/or tariff Model review
11:00 – 13:00	Revenue Collection recovery after COVID	Compliance - Legal Compliance in a post COVID-19 environment – what applies?	4IR - Technologically Savvy Strategies for the Public Sector	Audit & Risk - Risk Management strategies that mitigate the impact of COVID-19	Assets - Alignment of Finance & Engineering Outcomes for effective & efficient service delivery
14:00 – 16:00	SCM strategies for efficient service delivery post	Audit & Risk - Internal Audit Risk Based Focus for the	SCM - COVID-19 survival – how to deal with the challenges remaining from the	SCM - ‘Cyber-smarts’ for SCM practitioners – the future of SCM with virtual meetings,	4IR - Practical productivity and performance management incorporating IR4 advances

MODERATOR PROFILE



Peet du Plessis, CIGFARO President

19 October 2020, 08:30 – 10:30

Opening of the Virtual Conference

Word of support

Keynote Speaker:

Poll Questions

Q&A



Sidwell Mofokeng, Vice President General, CIGFARO

19 October 2020, 11:00 – 13:00

Revenue Collection recovery after COVID

The presentation will focus on:

- Collection Prior to COVID-19
- Collection During CONVID-19
- Reflect on Strategies that improve Collection until now

Objective/Goal:

To understand relevance and applicability and reflect on Strategies that improve Collection

MODERATOR PROFILE



Cheryl Reddy, Vice President Technical, CIGFARO

19 October 2020, 14:00 – 16:00

SCM strategies for efficient service delivery post COVID-19

The presentation will focus on:

- Investigating and discussing the potential to fast-track projects that were on hold during COVID-19 lock-down periods, addressing the deadlines that have passed and what that means for penalties considering the extended lock-down period and the national limitations on essential work.
- Considering the revisiting of contract periods that will pass the set 3-year period: is an MFMA section 33 process required, does the MFMA section 116 process come into play?
- What are the practical implications of the different dispensation of the Disaster Procurement Regulations outlined in the NT Circular? Are certain contracts readily marked as being under that dispensation in case they are queried, disputed, or investigated in future years?
- Is there a clear distinction in the contracts that are under the new dispensation?
- Are there lessons learnt out of COVID-19 and the lock-down periods that should be brought into the new national legislation on Procurement?

Objective/Goal:

To understand relevance and applicability of the National Treasury Circular that was applicable during COVIDlock-down and has now been withdrawn and consider the future consequences on those contracts. Further, the lessons learnt will be considered out of experiences from those in the audience and collated to be considered for inclusion in the National Procurement legislation.



Emmanuel Ngcobo, Board Member, CIGFARO

20 October 2020 08:30 – 10:30 Assets –

Mitigating asset management risks for sustainable service delivery

The presentation will focus on:

- managing of asset risks
- infrastructure assets.

Objective/Goal:

Mitigating risks is an integral business process for continued operations; to ensure continued service delivery.

Within an asset management framework, managing of asset risks is of equal importance, especially infrastructure assets. For uninterrupted services would mean business confidence for the municipality for investor attraction; minimisation of community service delivery related protests; and importantly continued billing for the municipality thus ensuring sustainable provision of services.

MODERATOR PROFILE



Louise Muller, Board Member, CIGFARO

20 October 2020, 11:00 – 13:00

Compliance - Legal Compliance in a post COVID-19 environment – what applies?

The presentation will focus on:

- Anti-corruption and anti-fraud strategies that can be considered by the Mayor, Municipal Manager, CFO's, Officials, Ministers, D-G's, MPAC and Audit Committees.
- Compliance strategies to lead municipalities into a financially sustainable future – credit control and debt collection; balanced budgeting, SCM Demand Management and contract management
- Lessons learnt out of COVID-19 and the lock-down periods that should be brought into the new national legislation

Objective/Goal:

To assist attendees with compliance issues in a changing world that now embraces working from home, paperless processes, cash free transactions, virtual meetings a depressed economy and high unemployment.



Annalene Marais, Board Member, CIGFARO

20 October 2020 14:00 – 16:00

Audit & Risk - Internal Audit Risk Based Focus for the COVID-19 Recovery period

The presentation will focus on:

- Reconsidering the risks based on the changing COVID-19 Regulation requirements and the National Treasury Circulars –
- Were the processes in the various Alert Levels adjusted accordingly, Policies implemented correctly, Treasury Circulars only followed for the applicable periods
- Recovery strategies – are these informed by clear assumptions, sound projections and realistic calculations?
- Reconsidering the “fully funded” budget for 2020/21 and whether the income projections are still realistic.
- If there were relaxations on cut-offs of services, is there a clear strategy for implementing credit control and debt collection where services can be paid for, but with indigent support implemented where required?

Objective/Goal:

To understand the changing face of auditing depending on the timeframes audited – due to the changing Regulations during various Alert Levels and the applicability of the National Treasury Circulars that are now withdrawn; to consider if recovery strategies are realistic and assess plans and the implementation thereof as well as the resumption of credit control and debt collection procedures in accordance with Policy requirements.

MODERATOR PROFILE



Thuso Marumo, Board Member, CIGFARO

21 October 2020 08:30 – 10:30

Revenue - How to maintain Financial sustainability and providing customer relief

The presentation will focus on:

- Touch on Circular 99
- What relief is possible to maintain Financial sustainability

Objective/Goal:

To understand Circular 59, Financial sustainability and alternative options of providing customer relief



Zanele Malaza, Board Member, CIGFARO

21 October 2020 11:00 – 13:00

4IR - Technologically Savvy Strategies for the Public Sector

The presentation will focus on:

- Embracing a paperless environment – but complying with archiving and document storage processes – is the cloud safe?
- Collecting municipal fees, charges and levies when standard systems, like the post office, are not working for the delivery of accounts – other tried and tested tech-aligned strategies that have made a difference (SMS for account balance; partnerships with banks, retail chains and the post office to act as agents when accounts must be paid; etc.
- Using pre-payment meters as a means of debt collection.
- E-procurement, e-services, e-planning submission, E-..... – exciting innovations in a world that has quickly embraced technology.
- Using technology to work SMARTER not harder in an age of cost cutting and cost containment.

Objective/Goal:

To get a glimpse of the future if technology is embraced in all aspects of the public finance environment; alerting practitioners to the changes that are already being incorporated in daily operations – and that truly work and considering how to manage an ever increasing workload with ever decreasing resources through the adoption of technological solutions.

MODERATOR PROFILE



Jackson Ngcelwane, Board Member, CIGFARO

21 October 2020 14:00 – 16:00

SCM - COVID-19 survival – how to deal with the challenges remaining from the Lockdown period



Emmanuel Ngcobo, Board Member, CIGFARO

22 October 2020 08:30 – 10:30

Assets - Roadmap to Lifecycle approach for managing local government assets

The presentation will focus on:

- challenges on the management of assets.
- misalignment & disintegrated municipal processes in relation to asset management
- Roles & responsibilities between engineering & finance departments

Objective/Goal:

To have clearly defined Roadmap which will enable all organization's efforts to be directed towards that - which will ultimately ensure efficient & effective management of municipal assets.



Lufuno Davhana, Board Member, CIGFARO

22 October 2020 11:00 – 13:00

Audit & Risk - Risk Management strategies that mitigate the impact of COVID-19

The presentation will focus on:

- Regulations, Circulars and Good Practice
- Role of risk professionals in mitigating the impact of COVID-19
- Business Continuity (Disruptions within institutions)
- Risk Management Maturity
- Fraud Risk Management (Risk Based Approach)
- Impact of emerging risks on Internal Audit Plans

Objective/Goal:

To understand relevance and applicability of approved Risk Management Strategies and plans, the implementation, and applications of gazetted COVID-19 regulations. Capacity of Information Technology (IT) infrastructure in enabling business continuity.

MODERATOR PROFILE



Thulani Nombebe, Board Member, CIGFARO

22 October 2020 14:00 – 16:00

SCM - 'Cyber-smarts' for SCM practitioners – the future of SCM with virtual meetings, e-procurement processes and related 4IR advances

The presentation will focus on:

- The storage and use of the sanitiser and masks: How to eliminate any fruitless and wasteful expenditure if these will not be used, but managing stock levels in case there is a second spike or to deal with the longer term requirements.
- Building 'resilience clauses' into the future Specifications to manage any second spikes or future disasters – what works?
- Service providers now in liquidation – how to ensure the manage the effective completion of projects while dealing with the impact of liquidations and cash flows that cannot sustain the original specification requirements.
- Application of accounting standards and work in progress requirements when closing off of the work of the first supplier now in liquidation and the process for costing and ensuring a new service provider is legitimately appointed and continues with the work underway, where applicable.

Objective/Goal:

To understand relevance and applicability of the impact that COVID-19 has had on suppliers, and supplies, taking lessons learnt on board and into the future specifications, ensuring correct accounting treatment, grant or funding management with change-overs of suppliers/contractors and all related administrative aspects to minimise or eliminate fruitless and wasteful expenditure.



Zanele Malaza, Board Member, CIGFARO

23 October 2020 08:30 – 10:30

Revenue - Zero Based Budgeting and/or tariff model review

The presentation will focus on: Need out of the box thinking

- SALGA will assess water board tariffs
- observe the way budgeting is conducted by water boards push tariffs up,

Objective/Goal:

To understand relevance and applicability and the Minister's pronouncements on Zero Based Budgeting

MODERATOR PROFILE



Emmanuel Ngcobo, Board Member, CIGFARO

23 October 2020 11:00 – 13:00

Assets - Alignment of Finance & Engineering Outcomes for effective & efficient service delivery



Anneme Bam, Board Member, CIGFARO

23 October 2020 14:00 – 16:00

4IR - Practical productivity and performance management incorporating 4IR advances

The presentation will focus on:

- Using technology to achieve performance outcomes and measure outputs.
- Technological advances in change detection to assist with scrutinising aerial photography to identify changes in property details.
- Layering in GIS systems to understand underground services, infrastructure placement, development potential, servitudes to be put in place, etc.
- Most efficient routing for services – such as refuse removal- using route management devices to ensure efficient and economical service delivery
- Smart meters – do they work? What are the advantages? Are there disadvantages?
- Dashboards to monitor progress against performance targets – who should have them, who should see them?

Objective/Goal:

To understand relevance and applicability of technology in the future of all aspects of financial management, performance management, Financial Reporting and preparation of performance, SDBIP, and Annual Reports.

SPEAKERS PROFILE



Peet du Plessis, CIGFARO President

Peet has 38 Years' experience in Local Government – South Africa. He started his career in 1980 in the office of the Auditor General, he left the office of the AG in 1988. He was appointed as Accountant at Drakensberg Divisional Council. He held the positions of Deputy Director of Finance at Drakensberg District Municipality when he left after 7 years of service. He was appointed as Deputy Treasurer at Tzaneen Municipality in 1995 and later appointed as Treasurer/CFO, he left Tzaneen after 9 Years. He is currently Head Revenue Management Unit at eThekweni Metropolitan Municipality.

He has served on the executive of the KZN Branch and was Vice President of CIGFARO, he served on the Institute Council and standing committees since 2004, he is a Fellow Member, has written several articles for the IMFO Journal and he holds two National Diplomas, and a BTech Degree in Municipal Finance. He is also the current President of CIGFARO.



Alex Mabunda, Ntiyiso Consulting

Alex is the Founder and Group Chief Executive Officer at Ntiyiso Consulting. He has over 21 years of industrial and management consulting experience. Alex is responsible for development and implementation of business strategy for the company. He is a BSc Computer Science and Applied Maths graduate from Wits University, and a candidate for Master in Information Systems Management from the University of Liverpool in the UK.

Alex Mabunda worked for 8 years as an IT Business Analysis for a multinational FMCG company (Unilever). From this experience he provides a wealth of technical knowledge and analytical skills within the Ntiyiso team. As the Managing Partner, Alex Mabunda has led every Management Consulting project delivered by Ntiyiso Consulting over the past 9 years.



Thamsanqa Dodovu, Parliament

Mr Dodovu is the current chairperson of the Select Committee on Cooperative Governance & Traditional Affairs, Water and Sanitation and Human Settlement. His educational background: MSc in Urban Housing Management with the University of Lund in Sweden; Master in Public Administration with the University of Stellenbosch

SPEAKERS PROFILE



Daniel Mazibuko,, Moodys

Daniel Mazibuko is an Associate Lead Analyst, at Moody's

In his capacity as an associate lead analyst, Daniel is responsible for the sub-sovereign portfolio which includes metropolitan municipalities and some government related issuers based in South Africa. Since joining Moody's in 2007, Daniel has produced a number of research reports in the sector and he actively participates in a number of outreach activities including presenting at various investors' conferences.

Daniel has acquired extensive experience in the credit analysis of sub-national issuers. Prior to joining Moody's, he worked for the local rating agency CA- Ratings for 7 years where he was responsible for updating financial analysis of approximately 160 municipalities. In addition, he was fully responsible for the production and publication of the municipal assessment reports.

Daniel holds a bachelor of Arts Degree from University of South Africa and diploma in financial management from Damelin Business College.



Juliette Wagstaff, Interfile

Juliette also has more than 20 years' IT experience, having started in the banking industry. Her solutions background coupled with governance, risk and compliance expertise adds immense value to customers when procuring transactional and business enhancing solutions.



Moatlhodi Lucky Mosala, Amatola District

Lucky Mosala is the current Chief Financial officer of Amathole District municipality (ADM). The position he held since 2018. Mr Mosala has been a Chief Financial Officer in Municipalities for more than 15 years and worked in different Local & District Municipalities.

He has been exposed in different sectors including Public sector, parastatals, banking and private sector mostly in executive positions. He holds a Masters Degree in business Administration and Junior Degree and Post graduate degree in Accounting and Management Accounting

SPEAKERS PROFILE



Frans Sabbat, Gauteng Provincial Treasury

Mr Frans Sabbat is the Chief Director: Local Government Financial Services since 1 March 2017 at the Gauteng Provincial Treasury, Municipal Financial Governance Branch

He has more than 20 years of working experience in finance and administration with about 14 years of experience in the 3 spheres of Government, the bulk of it in Provincial Government MFMA functions.

He is also responsible in oversight over municipal finances as a Provincial Treasury of which supply chain management part of it. Main function is MFMA oversight and coordination of MFMA Activities in the Province.



Andre le Grange, Tzaneen

Andre has 28 years extensive experience in Local and other Government sectors in all the various fields related to Financial Management. He has played a pivotal role as Financial Officer at the Greater Tzaneen Municipality and at the Mopani FET College

He has a passion for Hunting, Fishing and Hiking in his free time.



Rob Childs

Xolani is experienced in internal audit, governance, risk management and an accounting professional, with more than 15 years of experience in the field of accounting and auditing.

Xolani is a Director at Gauteng Provincial Treasury, where he is aiding municipalities in preparation of AFS, also providing technical assistance and advice to Internal Audit Activity and the Audit Committees. He holds a CIS Professional Post-Graduate Qualification: Company Secretarial and Governance Practice, BCompt degree from UNISA and hold a Programme Management Development qualification with GIBS.

SPEAKERS PROFILE



Jeffrey Mopeloa, Municipal Portfolio Manager at Guardrisk, sister company to Momentum Corporate.

Broad general business management skills, at middle management level, in Short Term Insurance Corporations

Lateral thinker, analytical decision maker

Track record for identifying problem areas, recommending and implementing effective systems and solutions and containing costs without compromising service levels and productivity.

Excellent interpersonal and communication skills at all levels and with different cultures.

Enjoy challenges. Flexible, innovative and creative in adapting and applying knowledge and experience to different circumstances and environments.

Focused, disciplined and goal orientated, work well under pressure and in deadline situations.



Linda Ntuli, Kwadukuza Local Municipality

Mr Ntuli's current Position is Manager: Asset Management at KwaDukuza Municipality. He is also a Chairperson of the ILembe District Asset Management Forum.

He has over 9 years of experience in South African Local Government Asset Management and has 3 years of experience in the Private Sector (North Coast Accountants).



Nosipho Mba, Ethekwini Municipality

Nosipho Mba is a qualified CA (SA) with over 9 years' experience in public sector, passionate about service delivery, accountability, and clean administration.

She has served both private and public sector as a Trainee Accountant, Auditor, Senior Advisor, Presenter for Harvard Training Institute and SALGA, Deputy Chairperson for the SALGA KZN Municipal Finance Technical Group, CFO for Ilembe District Municipality and Audit Committee Member of Alfred Nzo District Municipality and its Agency, Uthukela District Municipality and Matatiele Local Municipality. She is currently serving as a Head: Expenditure at Ethekwini Municipality. She also serves as a KZN Trainer/Presenter for CIGFARO.

SPEAKERS PROFILE



Anneme Bam, Ruth Mompathi

Advocate Annemé Bam-Smith is the Chief Risk Officer of the Risk Management Shared Services within Dr. Ruth Segomotsi Mompoti District Municipality, North West Province.

She is employed within the Office of the Municipal Manager, Mr Albert Kekesi, Dr Ruth Segomotsi Mompoti District Municipality in 2008. In 2011 she was appointed as Acting Manager: Risk Management. In 2013 she was appointed permanently in the position of Chief Risk Officer, Dr Ruth S. Mompoti District Municipality. She is also a Board member of the Institute of Risk Management South Africa and also a Affiliate Member of CIGFARO (IMFO).



Zipho Mdluli, Bonakude

Ziphozonke Mdluli is a Chartered Accountant based in Gauteng with more than 15 years of public and private sector experience. He completed his articles with the Auditor General of South Africa (AGSA) in 2005. After completing his articles he worked in the internal audit functions of three listed companies, namely First National Bank, Sun International and Bidvest Group for 5 years before returning to the AGSA as a manager in 2010.

He was later promoted to Senior Manager in 2013. He has been involved in several audits over the years in municipalities, provincial departments, national departments and related state entities.



Yolyna Buys, Limpopo Provincial Treasury

Mrs Yolyna Ida Buys is currently a Deputy Director: Municipal Finance and Governance in Limpopo Provincial Treasury. She is married and blessed with two beautiful daughters. Mrs Yolyna has obtained a Masters in Business Administration. She recently complete the WITS Public Sector Governance and Risk Management programme.

She bring along with her 24 years experience in the public section of which 9 years are within the Municipal Finance and Governance function. Her core objective is to be client orientated and support municipalities in the implementation of the MFMA on SCM, Internal Audit and Risk management functions.

SPEAKERS PROFILE

Bradley Brown, Drackenstein



Bradley is a local government finance practitioner for the past 16 years and has occupied various senior positions within the financial departments of various municipalities within the Western Cape. His current responsibilities are that of effectively managing financial services (budgeting, revenue, expenditure, activity-based costing, supply chain management and asset management). Implementation and maintenance of financial management strategy to ensure overall financial sustainability and support in order to achieve the overarching goals/ integrated development objectives of the municipality.

Responsible for the development, implementation and management of strategies, policies, systems and performance-plans for the finance directorate (and organization where applicable), in alignment with strategic objectives of the Municipality. Implementation of Departmental performance management.

Andrew America, Ntiyiso



Andrew America is a Managing Director at Ntiyiso Consulting. He has over 18 years consulting experience. Andrew has previously held a Senior Consultant position at Bytes Technology, a division of the Altron Group. Before joining Bytes Technology, Andrew worked as a Senior Manager at the Auditor General of South Africa, responsible for audits at all three spheres of Government

He has over 10 years' experience in Information Systems Auditing and has spent 5 years of that with the Auditor General of South Africa as a Senior Manager responsible for Public Sector audits within National Treasury Departments, with a strong focus on Municipalities. Andrew also contributed to the compilation of the DPSA IT Governance Framework in his role at the AGSA, as part of transforming governance within the Public Sector environment.

Kevin Jacoby, City of Cape Town



Kevin Jacoby hails from the Eastern Cape and obtained a Master of Commerce degree in Economics (Cum Laude) at the Nelson Mandela University. He soon made his mark at both district and local level and at age 23 was one of the youngest to hold the position of Chief Financial Officer at municipal level.

Kevin is the Chief Financial Officer for the City of Cape Town, a position he has occupied for 8 years and currently serving his second 5-year term. He has over 30 years' experience within local government, at both district and local level, with 26 years of this at senior management level. Under his leadership the City of Cape Town achieved 4 consecutive clean audit reports, one of the few municipalities in South Africa to achieve this.

In his spare time, he enjoys cycling and mountain biking and regularly competes in the biggest and most grueling stage race in the world, the ABSA Cape Epic

SPEAKERS PROFILE



Lufuno Mashau, City of Joburg

Experienced finance specialist with a demonstrated history of working in the Local government administration. Skilled in Managerial Finance, Budgeting, International Financial Reporting Standards (IFRS), MFMA, Management, and Corporate Governance.



Martin Nangoro, Interfile

Martin has a Datametrics qualification from the University of Namibia and has been in the IT industry for the past 30 years. He started his career as a programmer from where he moved into consulting, project management and now business development. He was employed at the South African Revenue Service where he held a number of senior portfolios, including the implementation and management of the large ICT projects.



Trevor Blake, City of Cape Town

Mr Blake has extensive technical and managerial experience at Senior Management Level in Local Government in the following fields:

- Revenue management and revenue enhancement strategies to ensure continued financial sustainability of the City by provision of effective revenue collection systems
- Billing and master data processes
- Debt management strategies/initiatives and legal actions
- Motor Vehicle Registration and Licencing.
- Payment facilities and payment methods
- Rates Clearance processes and online systems

He completed the MFMA Minimum Competency at the University of Stellenbosch 2011 -2013

He has served on the National Revenue Forum, a sub-committee of IMFO now CIGFARO since 2009.

He has made presentations to SALGA, COGTA, IMFO/CIGFARO and numerous municipalities on revenue management and revenue enhancement initiatives and strategies. He has also been a panel member at a number of IMFO/CIGFARO conferences, since 2010 on revenue management and credit control and debt management strategies respectively.

SPEAKERS PROFILE



Shaun Scott, Worldwide Integrated Logistics

Managing Director of Worldwide Integrated Logistics

Shaun Scott is Managing Director of Worldwide Integrated Logistics (WiL). WiL provides consulting, training and operational Supply Chain services to organisations in Southern Africa. Shaun has worked in the transport, logistics and supply chain arena for the past 30 years working with clients in Africa, Europe and North America. Prior to founding WiL in 2002, Shaun worked as a Director with Accenture in their Transport and Travel portfolio where he was responsible for the portfolio in Africa. Shaun's favourite topics include new business models; journey and transformation planning; public sector SCM; and innovation in SCM.



Dr. Faith Mashele (MBA, FCIPS, Ph.D.), Chartered Procurement & Supply Professional

Dr. Faith is a seasoned Chartered Procurement and Supply professional (MCIPS) with extensive work experience in the field of Procurement and Supply Chain Management. In 2019, she became one of twelve South African professionals to be awarded Fellow (FCIPS) status by CIPS UK, which is a senior advocate status with the Chartered Institute of Procurement & Supply (CIPS). Her dynamic work experience spans across the private and the public sector in various Procurement and Supply Chain roles.

Dr. Faith holds a Doctor of Philosophy (PhD.) degree from Wits University. Her qualifications also include a Master of Business Administration (MBA) degree



Stephan van der Merwe, CaseWare Africa

Stephan is an immensely experienced executive in the financial services industry. He was an audit manager at the Auditor General where he served large public entities. His tenure there was the catalyst that developed his passion for auditing in the public sector.

He joined CaseWare Africa in 2008 (at that time the company was CQS Holdings and renamed in 2017 to CaseWare Africa following its acquisition by Adapt IT). Stephan's personal industry experience has helped him to apply his knowledge to CaseWare's products and add value that is not only technically sound but also industry relevant.

SPEAKERS PROFILE



Pule Setai, National Treasury

Infrastructure procurement and delivery management system. Creating public value through coordinated (provincial, local government) public and private sector institutional arrangements and involvement in infrastructure delivery.

Key Areas of Experience

Executive Director, CEO, Chief of Staff, Strategic Management, Advisory, business and financial leadership, fiduciary duties, Customer Relationship Management, Maintenance Management, Coaching and Mentoring

Automotive and assembly plants – Continuous improvement (NISSAN, BMW, BOSCH)

Fabrication and Machining – Production scheduling and expediting of projects, managing subcontractors work. (Dorbyl Heavy Engineering)

Project Management and Management Consulting – Business Process Re-Engineering, Change Management, Key Performance indicators management, Proposals Engineering.(SA National Department of International Relations and Co-operation (DIRCO), TRANSNET Engineering, Gauteng Department of Housing, Enterprise Asset Management,



Lindiwe Ndaba, City of Cape Town

Lindiwe Ndaba is a Portfolio Manager: Probity and Interim Chief Audit Executive of the City of Cape Town Municipality.

Lindiwe Ndaba is a wife, a visionary leader with a passion for good, ethical leadership and governance. Currently she is the Portfolio Manager: Probity at the City, a portfolio that places the responsibility for Combined Assurance squarely on her petite shoulders. Her extensive governance experience is fully utilised as CTICC Audit and Risk Committee member and the City's Risk Committee Chairperson. She is a member of the Institute of Directors of South Africa (IoDSA), a Certified Director, a Certified Internal Auditor, a Certified Ethics Officer and obtained a BCompt degree from the University of Free State. Lindiwe made signifi-



Andisa Ramavhunga

Andisa Ramavhunga has over 17 years management consulting and early stage entrepreneurship experience. Andisa is an analytical problem solver with a sound financial and research background. He has worked for major consulting houses i.e. Letsema Consulting in partnership with McKinsey & Co., CapGemini and Accenture. His industry experience includes Business Process Services, Social housing, Banking, Media & Telecommunication, Airline, Military, Energy and Maritime.

His core competencies lie in strategy development (or business planning) and implementation, programme and project management, organisational design, capital productivity improvement, operational transformation, business process reengineering, revenue and cost management, and early stage entrepreneur-

SPEAKERS PROFILE



Felix Mahlangu, Bonakude

Mr. Felix Mahlangu is a qualified Engineer who has spent over 18 years' in ICT advisory industry. He has occupied various positions including working as business architect, project manager and IT portfolio head.

He is passionate about business process re-engineering and automation. He is an ardent that process comes before any systems. In the 'new normal', modernization of processes and workflows will give companies and unparalleled advantage



Musa Khumalo, Tshwane Metropolitan

Musa Khumalo is currently the Group Head for Shared Services at the City of Tshwane. This portfolio includes corporate functions such ICT, Fleet Management, Postal Services, GIS, Archives and Knowledge Management. Musa has served in the public service for more than 14 years in various roles at Statistics South Africa, National Treasury and at the City of Ekurhuleni Metropolitan Municipality. He holds a Master's degree in Risk Management, an Honours Degree in Economics and various other certificates and qualifications in the area of financial management.

He is also a member of various committees in the public sector driving the programme of prudent risk management whilst contributing to the development and improvement of risk management standards and practice notes in the public sector. Amongst these, Musa Khumalo is the Chairperson of the Risk Committees of the Department of Agriculture, Land Reform and Rural Development; Gauteng Department of Economic Development and Gauteng Provincial Treasury where he is responsible for monitoring and overseeing the coordination, management and building of enterprise wide governance, risk management and compliance system for these departments. Musa Khumalo was awarded Risk Officer of the Year 2017 by the Chartered Institute of Government Finance, Audit and Risk Officers as well as Runner-Up Risk Manager of the Year award by the Institute of Risk Management South Africa in 2016 serving as the Chief Risk Officer at the City of Ekurhuleni Municipality. Musa Khumalo has also won other similar awards in his capacity as Risk Officer.

SPEAKERS PROFILE



Nozipho Nkomo, CCG Systems

Nozipho is the Chief Operating Officer for CCG SYSTEMS. Nozipho has over 12 years Accounting and Auditing Experience. She trained under Ernest and Young, She is well versed with ERP, Financial Advisory, Project Management and is a certified Trainer. She has extensive experience in Assurance Services, Financial Accounting, Financial Management, Taxation.

She has been heavily Involved in implementation of ERP Systems and mSCOA Implementations to over 50 Municipalities



Serrah Mhlana, Midvaal

Serrah Mhlana is currently busy with her Doctoral Studies in Public Administration. She holds Master's Degree in Public Administration, Honours and Undergraduate degree in the same discipline. In her earlier academic life she had a short stint in the Finance Discipline, where she holds a National Diploma in Internal Auditing alongside the required Minimum Competencies required in Local Government.

The earlier parts of her career were spent in the private sector, banking environment, exiting the sector as an Assistant Branch Administrator. Her local government experience dates back to 2006 where she worked her way from being a Financial Service Enquiry Clerk, through the system until being appointed as a Chief Financial Officer in 2018 prior to her recent appointment as Municipal Manager in 2020.



**Stanley Ngobeni,
RGA, PGIA, MBA, MCOM, PA (SA)**

Mr Stanley Ace Ngobeni, a South African born academic, researcher, entrepreneur, director and philanthropist. He has held a number of high profile jobs in the public sector and private sector. Besides developing important models and framework in private practice, He is a very active in Audit and Risk as Audit committee chairperson, Risk Management Chairperson, and project consulting and management. I am a member of Institute of Internal Auditing (SA), SAIPA, IRMSA, CIGFARO SAIGA, ISACA, CIMA, ACCA and CFE.

Stanley Ngobeni's experience and interest in the following areas: Corporate and Project Finance, Information Technology, Treasury, Compliance Management, Corporate Governance, Audit (External and Internal), Accounting, PFMA and Treasury Regulations,

SPEAKERS PROFILE



James Matsie, SALGA

James Matsie is part of the municipal finance directorate specializing in municipal infrastructure finance at the South African Local Government Association (SALGA). He is a highly motivated and enthusiastic local government practitioner with over 10 years work experience. His Scope of work has covered the Local Government Fiscal Framework – participating in and influencing intergovernmental transfers due to municipalities through intergovernmental fiscal relations structures; Municipal Financial Management – with particular focus on Municipal Revenue Streams – enhancing municipal revenue, promoting efficiencies and applying transparent costing.

Currently his scope of work covers Municipal Infrastructure Financing – with specific focus on lobbying for better integrated infrastructure grants and exploring alternative infrastructure financing instruments for municipalities. His academic qualifications are in financial accounting particularly with postgraduate pursuits in Taxation and Development Finance.



Ronald Chibvongodze, National Treasury

Ronald is from the Municipal Finance Improvement Programme (MFIP) of National Treasury. Ronald has 15 years' experience, having done articles at Ernst and Young Chartered Accountants, he has gained experience in a number of private sector industries, government departments and local government.

Ronald has experience in municipal finance backdating to 2011 working with municipalities. Ronald is currently involved in National Treasury MFIP III project which is a strategically-driven programme of technical assistance designed to strengthen the financial management capacity of KZN Provincial Treasury to better monitor and support local government financial management compliance and qualitative improvements.



Fred Fryer, Ekurhuleni Metro

Fred completed a National Diploma in Electrical Engineering at Wits Technikon, followed by an MBA and DBA at the Business School of the Netherlands.

Fred has senior managerial skills accumulated over an extended period in a City environment, mainly in Retail in an Energy Department. His main skills relate to the revenue value chain, ranging from metering, to tariffing, budgeting and forecasting on very large numbers.

Meter management is a significant field and is accompanied by at least losses mitigation, risk mitigation, project management, supply chain management skills, marketing, good all-round management and the determination and achievement of significant key performance indices.

SPEAKERS PROFILE



Dasagen Pather, PRAGMA

Dasagen Pather is a Project Manager (PMI Certified) with over a decade of experience in Asset Management, particularly in the Local Government space. He has a passion for bridging the gap between accounting & engineering aspects of Asset Management, which is often a difficult feat for a number of Municipalities. He also firmly believes that Local Government Asset Management needs to progress beyond just compliance, and we must never lose sight of the service delivery mandate to our communities.



Samson Nkaziko,

Certified Public Accountant; Over 10 years Accounting, Auditing and Advisory experience, of which 6 in Municipal environment.



Janet Channing, Metgovis

Sidwell Mofokeng has been Vice President of CIGFARO since September 2006. A Certified Risk Practitioner by profession, he is also an accredited compliance practitioner. He is a holder of several qualifications in Public Sector Finance, Project Management and other public sector related qualifications. Sidwell is currently studying for his Masters at Regenesys. He is an Associate member of ACFE, IRMSA, Compliance SA, IIA and PMISA amongst others.

Janet Channing, Managing Director of MetGovis, is a registered professional property valuer, with extensive experience within local government specifically in the areas of municipal valuation and rating. Janet is registered with the South African Council for Property Valuers Profession and is a member of the South African Institute of Valuers. Janet has a Master's in Applied Ethics, National Diploma in Real Estate, a project management diploma and a post-graduate diploma in human resources management. She is currently doing her research doctoral thesis through the University of Pretoria on the use of geospatial data for the sustainability of local government. She endorses the requirement for an accurate geospatial property register as the hub for all property related business within municipalities.

SPEAKERS PROFILE



Lebogang Chaka, Ntiyiso

Lebogang is the Acting Managing Director for Ntiyiso Business Consulting. She has experience from top – tier consulting firms having worked within the advisory divisions of the likes of Accenture, Deloitte and KPMG. She has advised companies across industries such the Public Sector, Oil and Gas, Financial Services, FMCG, Defence; Postal, Telecommunications, Mining, Health, Automotive; Development Agencies, NGO, Agribusiness and Higher Education. Her career has seen her on platforms in 19 African countries including UK, Dubai & US.

She holds a Master of International Business and a Bachelor of Business and Commerce from Monash University, Australia. Lebogang serves on the board of the African Women in Energy and Power. She was the inaugural chair of the Former President Mbeki’s Alumni Forum.



Ayanda Ngcobo, Metgovis

Ayanda Ngcobo, Director of MetGovis, has over 10 years’ experience within the IT environment, most of these within the public sector. He provides technical, project management and compliancy support to the MetGovis client portfolio. He is currently completing his BCom degree in Strategic Management. Ayanda is committed to the mantra that “hard work pays off” and to using technology to promote accountability within the client environment. Ayanda believes in creativity, transformation brings both resilience and agility to the company. This competency, together with his innate ability to get along with people, equips him well for providing relevant solutions within the public sector environment.

CPD

CONTINUOUS PROFESSIONAL DEVELOPMENT

" Attending CIGFARO Training and webinars has allowed me to earn CPD points while participating in Technical discussions to help improve my professional capacity. This is a great time to be associated with a SAQA recognised Professional Body. "



**Ms Zanele Malaza
(PGFO), CFO City of
Mbombela**

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CIGFARO

Chartered Institute of
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EXHIBITORS PROFILE

Adapt IT

Adapt IT Holdings Limited (Adapt IT) is a Johannesburg Stock Exchange (JSE) listed entity that provides leading specialised software and digitally-led business solutions that assist clients to achieve more by improving their customer experience, core business operations, business administration, enterprise resource planning, performance management and public service delivery.

Adapt IT serves over 10 000 global customers in 53 countries, headquarters are in Johannesburg, South Africa, and regional offices in Durban and Cape Town. The organisation has level 1 BEE rating, employs more than 1000 employees, has deep sector knowledge and experience predominantly in the public sector, education, manufacturing, financial services, energy, telecommunications and hospitality industries.



CaseWare Africa – A Division of Adapt IT (Pty) Ltd.

CaseWare Africa has come a long way. Established in the early 1990s as CQS Technology Holdings, CaseWare Africa has developed and become renowned as one of South Africa's leading software houses specializing in the design, development and deployment of software solutions for financial professionals.

Our team, combined with state-of-the art infrastructure, allows us to provide clients with innovative solutions for a diverse range of requirements. We provide a complete solution – comprising of software, implementation and training – to ensure our customer's success, using proven best-practice methodologies and focusing on providing an optimal return on investment.

We have a footprint in Africa with branches/partners in Nigeria, Kenya, Botswana, Zambia, Mauritius and Zimbabwe who focus on making our clients successful.



BONAKUDE

We have been in business for 10 years. Our dynamic team is comprised of Chartered Accountants, Registered Auditors, Certified Internal Auditors, Tax Practitioners, Certified Information Systems Auditors, Certified Information Security Managers, and Accredited Training Facilitators. The vast experience of our people has led to improved audit outcomes in several municipalities. Innovation is at the heart of our growth strategy, and we have developed innovative products that have significantly improved service delivery for our clients, i.e. Asset Management System; and Revenue Management System [Meter Auditing, Meter Reading, Indigent Management and Collections Management].



EXHIBITORS PROFILE

CCG SYSTEMS

CCG Systems Pty Ltd founded and established in 2001, specialises in information, communications and technology systems and serves as an advisory firm within the municipal and government sectors. We provide Enterprise Resource Planning (ERP) Systems, Programme Sales Implementation and Training, Supply Chain Management, CRM, HR & Payroll, Asset Management, Automated AFS, and Caseware implementations. The firm offers Financial Management Advisory Services, which include GRAP/IPSAS/IFRS/ ERP Training, Project Management, Customer Relationship Management, Asset Register Compilation and Accounting & Audit Support to Municipalities, Public Sector Entities, as well as Companies in the Private Sector.

The company has Authorised Training Centres in Durban, Mahikeng and Johannesburg with certified Trainers to conduct training, offices in Gauteng, KwaZulu Natal, Limpopo, Mpumalanga, North West, Bloemfontein, and Eastern Cape, with a staff compliment of over 100 Consultants nationwide, equipped with all the necessary resources, and research facilities to conduct implementations and consulting services real time.



CRF

Consolidated Retirement Fund for Local Government

With more than 50 000 active members, the CRF is one of the largest and fastest growing Retirement Funds within Local Government. Our Trustees manage in excess of R28 billion in assets and the CRF has delivered a consistent return of more than 7% above inflation, since inception more than 20 years ago. In an industry where a choice of excellent benefits, outstanding investment returns and quality service determine the growth in membership, our large national member base is a testimony to our success. Membership is available to all local government employees and councillors nationally. Don't delay, join the CRF today. For more information, go to www.crfund.co.za.



FNB

FNB Public Sector Banking (PSB) offers South Africa's client within the public space a holistic banking partner, in order to assist them in improving their financial systems and processes, as well as providing value-added benefits to the entire business community. As an organisation, our aim is to work with the public sector space to make a real difference to people's lives, by building partnerships with public organisations, invest in innovative solution to change sector's overall quality and offering for the betterment of the country.

Our aim as FNB, is to help our clients solve for internal and external issues facing public entities. We thrive to understand our client's unique needs and ensure our solutions are tailored We achieve this by partnering with our client to look at ways we can use capabilities to help to improve their processes, **efficiency, so public funds are better managed.**



EXHIBITORS PROFILE

Interfile

Interfile is a boutique Fintech company with more than 17 years' experience in building and operating advanced financially orientated information technology systems. The company is acknowledged as a leading provider of Electronic Bill Presentment and Payment (EBPP) solutions, having developed and operated SARS e-Filing for the South African Revenue Service (SARS) as far back as 2003. Today SARS is acknowledged as one of the most service-orientated and efficient revenue collection agencies in the world.

- INTERFILE IS AN ENABLER of the 1st government system to allow presentment and payment of bills utilising WhatsApp.
- THE ONLY company with direct financial systems of record integration with all the major banks.
- THE FIRST company to enable national government to accept payments via credit card.



MOODY'S

Our mission is to provide trusted insights and standards that help decision-makers act with confidence

We are a global integrated risk assessment firm that empowers organizations to make better decisions. Our data, analytical solutions and insights help decision-makers identify opportunities and manage the risks of doing business with others. We believe that greater transparency, more informed decisions, and fair access to information open the door to shared progress. With over 11,000 employees in more than 40 countries, Moody's combines global presence with local expertise and over a century of experience in financial markets.

Part of the Moody's family, Moody's Investors Service provides investors with a comprehensive view of global debt markets through credit ratings and research.

MOODY'S
INVESTORS SERVICE

Nedbank

At Nedbank, our financial service solutions for businesses span sectors, and we are a proud and active participant in the mitigation of risk for business through our association with the Chartered Institute of Government Finance, Audit and Risk Officers.

We are mindful of risks to financial services; recent statistics estimate that cybercrime costs South Africa more than R2,2 billion a year. We also know that success is often about strong partnerships. That is why we immerse ourselves in your business and your industry, so that we can be an extension of your team, with a full understanding of your business requirements. Our primary focus is to ensure that, as your trusted partner, we give you uninterrupted service to mitigate the impact of business risks, including Covid-19.



For more information on our business banking offering send us an email at publicsector@nedbank.co.za.

EXHIBITORS PROFILE

NTIYISO

Ntiyiso Consulting is an authentically African and globally wired management consulting firm that seeks to empower institutions that enable Africa's development. Ntiyiso Consulting helps improve cash positions of large and medium-sized municipalities; turnaround or improve the revenue, profitability or social mandate profitability or social mandate performance of large and medium organizations; and unlock economic opportunities on behalf of communities & regions.

We deliver sustainable and evidence-based solutions through five subsidiaries, viz. Ntiyiso Revenue Consulting, Ntiyiso Business Consulting, Ntiyiso Industrialisation Consulting, Ntiyiso Digital Services and Ntiyiso Aviation Services.

Ntiyiso Consulting's underlying operating philosophy is to offer its clients products and services as a means to derive value.

Our conviction is that each client is unique and therefore has specific needs **that can only be met through a close and personalised partnership that is based on shared responsibility to deliver sustainable results.**

Ntiyiso Consulting believes in partnering with its clients and developing relationships where clients can comfortably listen to constructive criticism and advice. Ntiyiso Consulting's core value is to tell the TRUTH about the status quo in order to create a platform for change and assist its clients to develop leadership capacity necessary to lead the change.





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Fulfil all your mSCOA Requirements

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