

# Online Webinars INTERNAL CONTROLS

"8 POWERFUL SESSIONS"

THURSDAYS 05 MAY - 30 JUNE, 2022 10:00 AM - 12:00 AM

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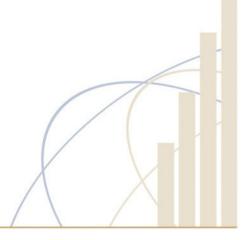


## PROFILE: Ayanda Mati



- ✓ Chief Audit Executive at Langeberg Municipality, WC;
- ✓ Director at Strato Ventures (Pty) Ltd;
- ✓ Completed SAICA articles at the AGSA;
- ✓ BCom Accounting (UWC); PGDA Applied Accounting Sciences (UNISA);
- ✓ Currently completing MCom Computer Auditing (US);
- ✓ Memberships: Associate member of IIA and SAICA;
- ✓ Interested in motorsport, cricket and African History.

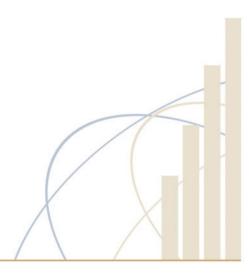




# OUTLINE: Creating the right environment to implement controls successfully



- **✓** Fundamentals of controls
- ✓ What is a right environment to implement controls?
- **✓** Drivers of internal controls
- **✓** Role of governing Body, management and other role players
- **✓** Key message



#### Fundamentals of controls



The Oxford dictionary defines the word *control* (Pronunciation: /kənˈtrəʊl/) as:

- ✓ "the power to influence or direct people's behaviour or the course of events." (Noun)
- ✓ Similar: "Supervision", "Authority", "Command", "Guidance", "Management" or "Leadership"
- ✓ "determine the behaviour or supervise the running of." (Verb)
- ✓ Similar: "Be in charge of", "Supervise", "Manage" or "Oversee"
- ✓ This demonstrate that in an organisation there are certain individuals with a responsibility to create the right operating environment;

#### What is a right environment to implement controls?



- ✓ <u>Control environment</u>: Set of actions taken by management that set the tone for how employees engage in their day-to-day activities;
- **✓** Highest level in the organisation (Top down approach);
- **✓** Characteristics of the right environment to implement controls:
- 1. <u>Integrity and ethical values</u>: Code of conduct, which indicates best business practices, good ethical behaviour; should be known and accessible to everyone.
- 2. The commitment to competence: Level of skill required for each specific job should be clearly defined.
- 3. <u>Leadership philosophy and operating style</u>: Management's attitudes towards the organization objectives; the approaches to minimize the risks; exploiting opportunities; and attitude toward internal controls and innovative ways of doing things.

#### What is a right environment to implement controls?....Continuation



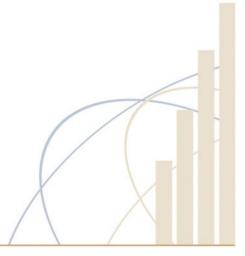
- 4. <u>Assigning authority and responsibility</u>: All employees should know their job description; clear delegations of authority.
- 5. Organizes and develops its people: Reporting lines should be clear & respected; should be in line with the size of the organisation; continuous training & development of employees, and performance management.
- 6. <u>Policies and procedures:</u> Clear, written policies to guide actions of employees; policies should be accessible to everyone; standard operating procedures should be documented and should also cover contingency plans and business continuity management in case of emergencies.

#### Drivers of internal controls....Continuation



# **Leadership**

- **✓** Effective leadership culture
- **✓** Oversight responsibility
- **✓** HR Management
- **✓** Policies and procedures
- **✓** Audit action plans
- **✓ IT Governance**

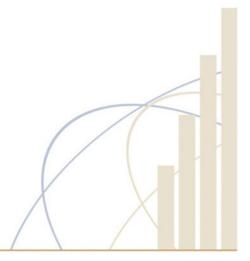


#### Drivers of internal controls...Continuation



#### Financial and performance management

- **✓** Proper record keeping
- **✓** Processing and reconciling control
- **✓** Regular reporting
- **✓** Compliance monitoring
- **✓** IT system controls

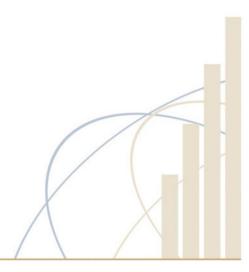


# Drivers of internal controls



# **Governance**

- **✓ Risk management**
- ✓ Internal audit
- **✓** Audit committee





- ✓ Lead ethically and effectively;
- ✓ Govern the ethics of the organisation in a way that supports the establishment of an ethical culture;
- ✓ Ensure that the organisation is and is seen to be a responsible corporate citizen;
- ✓ Appreciate that the organisation's core purpose, its risks and opportunities, strategy, business model, performance and sustainable development are all inseparable elements of the value creation process;



- ✓ Ensure that reports issued by the organisation enable stakeholders to make informed assessments of the organisation's performance, and its short, medium and long-term prospects;
- ✓ Serve as the focal point and custodian of corporate governance in the organisation;
- ✓ Comprise the appropriate balance of knowledge, skills, experience, diversity and independence for it to discharge its governance role and responsibilities objectively and effectively;
- ✓ Ensure that its arrangements for delegation within its own structures promote independent judgement, and assist with balance of power and the effective discharge of its duties;



- ✓ Ensure that the evaluation of its own performance and that of its committees, its chair and its individual members, support continued improvement in its performance and effectiveness;
- ✓ Ensure that the appointment of, and delegation to, management contribute to role clarity and the effective exercise of authority and responsibilities;
- ✓ Govern risk in a way that supports the organisation in setting and achieving its strategic objectives;
- ✓ Govern technology and information in a way that supports the organisation setting and achieving its strategic objectives;

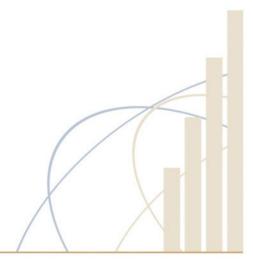


- ✓ Govern compliance with applicable laws and adopted, non-binding rules, codes and standards in a way that supports the organisation being ethical and a good corporate citizen;
- ✓ Ensure that the organisation remunerates fairly, responsibly and transparently so as to promote the achievement of strategic objectives and positive outcomes in the short, medium and long term
- ✓ Ensure that assurance services and functions enable an effective control environment, and that these support the integrity of information for internal decision-making and of the organisation's external reports;
- ✓ Adopt a stakeholder-inclusive approach that balances the needs, interests and expectations of material stakeholders in the best interests of the organisation over time;



# **Governing body (Overview of King IV 17 principles)**

✓ Ensure that responsible investment is practiced by the organisation to promote good governance and the creation of value by the companies in which it invests





#### **Management**

- **✓** Responsible to maintain effective internal controls by:
- 1. Maintain adequate policies and procedures;
- 2. Communicate these policies and procedures; and
- 3. Monitor compliance with policies and practices.

#### **Risk Management**

- 1. Effective risk management process assist management to identify, assess and control negative events & exploit positive events in achieving the objectives of an organization.
- 2. There must be adequate capacity and resources to implement effective risk management;
- 3. Risk management framework must be established and implemented.
- 4. Risk management strategies should be clearly defined



#### **Internal Audit**

- **✓** Responsible to provide assurance, advice or insight on:
- 1. Internal controls;
- 2. Risk; and
- 3. Governance.

#### **Audit Committee**

✓ Provide oversight of the financial reporting process, the organization's financial reporting process, the audit process, the risk management process, the system of internal control; and compliance with laws & regulations.

#### Key message



#### The right environment to implement controls successfully;

- ✓ Control environment: Set of actions taken by management that set the tone for how employees engage in their day-to-day activities;
- ✓ Top down approach;
- **✓** Having the following characteristics:
- 1. Integrity and ethical values,
- 2. The commitment to competence,
- 3. Leadership philosophy and operating style,
- 4. Assigning authority and responsibility,
- 5. Organizes and develops its people, and
- 6. Policies and procedures.
- ✓ Need to pay attention to drivers of internal controls;
- **✓** All role players should play their part.

# Questions, comments and inputs





