

CIGFARO CONFERENCE
Durban ICC
20 – 22 September 2021



INFORMATION BOOKLET

New World – New Thinking
Closing-out on COVID-19 and Starting Something New



CIGFARO

**Chartered Institute of
Government Finance, Audit & Risk Officers**

CIGFARO CONFERENCE
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CONTENTS PAGE

CONFERENCE PROGRAM	2-5
EXHIBITOR COMPANY PROFILE	6-11
SPEAKER PROFILE	12-18

Monday 20 September 2021

Program Directors: Cheryl Reddy

07:30 – 09:00	Late Registration Outside the Conference Hall	SPEAKERS
09:00 – 09:15	National Anthem	ALL
09:15 – 10:00 S1	CIGFARO Presidential Address & Opening of the Conference – Creating Something New <ul style="list-style-type: none"> • Professionalisation of the Public Finance Sector • Innovation - working with very limited funding but still delivering services • Major difficulties in determining the expected income 	Peet du Plessis CIGFARO President
10:00 – 10:15 S2	Word of Support – Platinum Sponsor	• Miyelani Holeni Ntiyiso Consulting
10:15 – 11:00 S3	Welcoming Address by the Executive Mayor	TBC Mayor of eThekweni
11:00 – 12:00 S4	Keynote Address: New Thinking for Public Finance considering our New World Considering the new political leadership coming into the Local Government Sphere and some new contracts for senior staff on section 57 Contracts, the new economy affecting us all, the rising of new economic drivers, the impact of work from home on Economic Centers and the related demands of the 4 th Industrial Revolution, what does the future hold for the recovery of sustainable and credible Public Finance?	Ishmael Momoniat National Treasury
12:00 – 12:30 S5	Answers & Questions	ALL
12:30 – 13:30	Lunch Break and Viewing of Exhibition Stands	
Program Director: Emmanuel Ngcobo		
13:30 – 14:30 S6	Economic Overview: World, Africa and South African economic overview regarding the long-term recovery plan to achieve financial sustainability after the pandemic	Jacob Twala KZN Treasury
14:30 – 15:30 S7	Panel discussion Economic Recovery Plans, for financial sustainability and fiscal resilience, across the 3 spheres of government, including the recovery of local economies after COVID-19	Panel Members: <ul style="list-style-type: none"> • Miyelani Holeni - Ntiyiso Consulting • Craig Kesson (CCT) • Thembelani Maphanga • Pat Semanya - IRMSA CEO
15:30 – 16:00 S8	Altimax Video	Annalien Carstens Altimax
16:00 – 16:10	Closure for the day	
16:15 – 17:00 S9	CIGFARO AGM	ALL MEMBERS TO ATTEND
16:00 – 18:00	Viewing of the Exhibitors stands/virtual adverts	

Tuesday 21 September 2021

Program Director: Annalene Marais

08:00 - 08:30	Viewing of Exhibition Stands	Exhibition Hall
08:30 – 09:00	Refreshments	SPEAKERS
09:00 – 11:00 S10	The Future of Work – New Thinking around Human Capital Resources and the Gig Economy/Work from Home 09:00 – 09:30 Presentation: Occupational Health and Safety issues when working from home	Raj Moodley Leading HR Consulting
	09:30 – 10:00 Presentation: POPIA issues when working from home	Ashmina Hiralal CCG Systems
	10:00 – 11:00 Panel Discussion on Best Practices for -: <ul style="list-style-type: none"> • Remote Performance Management; • Virtual Leaders and their new skill set that is required; • Optimal Office and Home attendance arrangements to get the best from staff; • Onboarding new staff in a remote environment; • Instilling and maintaining the Corporate Culture when employees work remotely; • Minimizing negative impacts of remote working on the individual and business - advantages and disadvantages, consequences and cost benefit analysis including trend analysis of leave statistics in lockdown, etc. 	Panel Members <ul style="list-style-type: none"> • Mxolisi Kunene – uMhlathuze Municipality • Louise Muller- CIGFARO
11:00 – 11:30	Refreshments	
11:30 – 13:30 S11	Public Finance Management New Fiscal Integrity required when tough times call for even tougher financial management 11:30 – 12:00 Presentation: Ethical and Transparent Management of Public Funds	Jeanine Poggiolini ASB
	12:00 – 12:30 Presentation: Lessons learnt from VBS – managing investments and handling reserves	James Matsie SALGA
	12:30 – 13:30 Panel Discussion on -: <ul style="list-style-type: none"> • Practical tools to get us back to Clean audit; • Should we re-think budgeting tools? • Can technology bring about effectiveness and efficiencies in both the preparation of budgets and AFS? • Can borrowing really help in an economic crisis? • Are those in charge of Public Finances able to positively impact the local economy? • Can local government impact local unemployment rates? • PILOT – Payment (through work) in lieu of taxes 	Panel Members <ul style="list-style-type: none"> • CIPFA and/or GFOA representative • Dr Krish Kumar- CIGFARO • Manelisi Bozo – CaseWare Africa
13:30 – 14:30	Lunch Break	
14:30 – 16:30 S12	Sustainable Service Delivery New Service Delivery Funding Strategies where those who can pay have gone off grid and those who need services require free services 14:30 – 15:00 Presentation: IPP's, Own Municipal Generation, Wheeling Charges and Revenue Protection	Belinda Dawson SARPA
	15:00 – 15:30 Case Study: Identifying pitfalls in alternate funding strategies for service delivery	Louise Muller CIGFARO

	<p>15:30 – 16:30</p> <p><u>Panel Discussion on -:</u></p> <ul style="list-style-type: none"> • Water shortages and maintenance of ageing infrastructure • The handling of off-grid properties – Solar or PV powered properties and those with grey-water systems and water harvesting managing volumes and income projections • Claw back tariffs of Eskom • Tariffs and Tariff Structuring for financial sustainability • Revenue Maximization through smart service delivery methodologies • Strategies to minimise non-technical losses 	<p>Panel Members:</p> <ul style="list-style-type: none"> • Rens Bindeman • Chris Gower – Buffalo City Metro Municipality • Siya Bashe - City of Cape Town • Empril Mathew- Ntiyiso Consulting
16:30 – 17:00	Closure	

Wednesday 22 September 2021

Program Directors: Fathima Khan		
08:00 – 08:30	Arrival	
08:30 – 09:00	Refreshments	SPEAKERS
09:00 – 10:00 S13	DDM – Practical implementation benefits and consequences	Puvendra Akkiah eThekweni Metro Municipality
10:00 – 11:30 S14	Consequence Management <ul style="list-style-type: none"> some practical experiences from Audit 2019/20; the role of the A-G in bringing maturity around consequence management into public finance management; the role of the Standing Committees dealing with public finance matters and related consequence management; Financial misconduct board and consequence management; Positive consequence management – what can be done about rewarding those adding significant value, demonstrating high ethical standards and bringing innovative ideas into being. 	Panel Members <ul style="list-style-type: none"> Sidwell Mofokeng – CIGFARO Lindiwe Ndaba - City of Cape Town Municipality
11:30 – 12:00 S15	Closing of Conference <ul style="list-style-type: none"> - Handover to New President and announcement of new Board - Awards Closure	President to New President
12:00 – 13:00 S16	Motivational Talk / Comedian: <i>Moving your office into your home; what is needed to do it successfully and how to maintain high productivity to achieve career success</i>	TBC
13:00 – 13:30	Refreshments	

CONFERENCE – EXHIBITOR PROFILES



Founded in 2005, Ntiyiso Consulting is an authentically African and globally wired management consulting firm which "seeks to empower institutions that enable Africa's development.

"We offer end to end solutions that are tailor-made to the needs of our clients. Our services are provided at a competitive total cost of ownership (TCO), on a collaborative basis with great cultural affinity to the client's environment."

Our Operating Philosophy

Our underlying operating philosophy is to offer products and services as a means to derive value for our clients. Our conviction is that each client is unique and therefore has specific needs that can only be met through a close and personalised partnership that is based on shared responsibility to deliver sustainable results.

We deliver sustainable and evidence-based solutions through three subsidiaries, namely;

Ntiyiso Revenue Consulting

We **improve cash positions** of medium to large sized municipalities and utilities. We achieve this by deploying our Revenue Maturity diagnostic model to optimise and enhance specific components of the entire revenue value chain.

Ntiyiso Business Consulting

We **improve the profitability and sustainability** of medium and large sized organisations.

We also **enhance service delivery capabilities** of public and private entities. We achieve this by aligning the organisational ecosystem viz. strategy, leadership, people, architecture, routines and culture.

Ntiyiso Industrialisation Consulting

We **unlock economic development opportunities** on behalf of communities and regions. We achieve this through end-to-end project conceptualisation and development. We also develop strategic economic development and infrastructure master plans.

Contact us for a solution tailor-made for your organisational needs. Visit www.ntiyisoconsulting.co.za for more information.



CCG Systems (Pty) Ltd, established in 2006, is an information systems, communications and technology company specialising in the Supply, Development and Implementation of Systems including: Enterprise Resource Planning (ERP), Supply Chain Management (SCM), Performance Management System (PMS), Asset Management, Human Resource Management Systems, Document Management, Mobile APPS, in the Private and Public Sector.

We offer Financial Management Advisory Services, which include GRAP/IPSAS/IFRS/ERP Training, Project Management, Customer Relationship Management, Asset Register Compilation and Accounting & Audit Support to Municipalities, Public Sector Entities, as well as Companies in the Private Sector.

CCG Systems introduced the Municipal environment to a Municipal ERP System. In so doing, CCG Systems influenced the development of a Municipal Billing Module, which is integrated into the Municipal ERP System. Consequently, a relevant solution was delivered to local Government for their billing sphere. Since then, CCG Systems has supplied and implemented these ERP solutions to several municipalities, entities and the private organisations. We have offices in Gauteng, KwaZulu Natal (Durban and Richards Bay), Limpopo, North-West, Northern Cape, and Eastern Cape.

Our consultants fully understand the dynamics of the Public Sector, and have diverse skills which include ICT, accounting, and local government knowledge.

For more information, go to www.ccgsystems.co.za



Consolidated Retirement Fund for Local Government

With more than 52 000 active members, the CRF is one of the largest and fastest growing Retirement Funds within Local Government. Our Trustees manage in excess of R35 billion in assets and the CRF has delivered a consistent return of more than 7% above inflation, since inception more than 20 years ago. In an industry where a choice of excellent benefits, outstanding investment returns and quality service determine the growth in membership, our large national member base is a testimony to our success. Membership is available to all local government employees and councillors nationally. Don't delay, join the CRF today.

For more information, go to www.crfund.co.za.



CaseWare Africa – A Division of Adapt IT (Pty) Ltd.

CaseWare Africa has come a long way. Established in the early 1990s as CQS Technology Holdings, CaseWare Africa has developed and become renowned as one of South Africa's leading software houses specializing in the design, development and deployment of software solutions for financial professionals.

Our team, combined with state-of-the art infrastructure, allows us to provide clients with innovative solutions for a diverse range of requirements. We provide a complete solution – comprising of software, implementation and training – to ensure our customer's success, using proven best-practice methodologies and focusing on providing an optimal return on investment.

We have a footprint in Africa with branches/partners in Nigeria, Kenya, Botswana, Zambia, Mauritius and Zimbabwe who focus on making our clients successful.

For more information, go to www.casewareafrica.com



Providing the Fix

“Business intelligence (BI) is an umbrella term for the technology that enables data preparation, data mining, data management, and data visualization. Our Business Intelligence tools and processes allow end users to identify actionable information from raw data, facilitating data-driven decision-making within organizations across various industries.”

As **iFix Business Solutions**, a consulting firm established in 2013, we had one goal in mind. How to simplify raw, complex data for the decision makers as well all stakeholders concerned. We pride ourselves in offering tailored services that improve business operations and processes. Throughout the years, the company has been involved in the implementation of financial management systems, development of Business Intelligence tools, project management, systems support, accounting support, management reports up to annual financial statements as well as training.

We quickly realised the need for business intelligence tools and automation in Local Government, as municipalities have systems that collect a lot of data, but the challenge arise when this data must be packaged and simplified for the different stakeholders. With this in mind, Municipal Business Intelligence Analytics (MunBI) was born. A web-based application with special focus on simplifying reporting in an mSCOA environment.

MunBI highlights:

- Validation of mSCOA data-strings
- Translation of data-strings back to English
- Budgeting in an mSCOA environment
- IDP Projects to Budget linkage
- Dashboards & Budget Tracking Analysis
- Schedules A,B,C,D,E,F based on National Treasury mapping of GUIDS
- Consolidation between Parent Municipality and Entities
- Face of the Financial Statements in both Actuals and Budgets
- Exception reports

It is key for us to enable our clients to get real time, accurate and reliable information from their data (One data source), that speaks to their needs and objectives in a summarised, user friendly and presentable format. MunBI is a market leader in this regard as it was developed with the sole purpose of simplifying complex data and enables the decision makers to better understand their business and have a forecasted view with the ability to drill down.

The iFix Business Solutions team boasts members that are experts in their respective fields, with experience in developing, implementing, supporting, and reporting on financial management systems for over 15yrs.

Visit our website www.ifixbs.co.za to view more of our products and service offerings.



Umnotho Business Consulting is a firm of Chartered Accountants that specialise in Local Government. We established ourselves under the leadership of Pooven Chetty in 2008 and have created a unique space within the Local Government market by creating exciting technology driven initiatives that assist Municipalities. Umnotho has three (3) distinct focus areas within our Local Government Division i.e.:

1. Audit and Assurance
 - a. Audits on behalf of the AGSA
 - b. Internal Audit
 - c. AFS Reviews
 - d. PMS Reviews
 - e. UIFWE Investigations
 - f. IT Audits
2. Financial Consulting
 - a. Preparation of GRAP mSCOA aligned AFS
 - b. Risk Management Consulting
 - c. Performance Management Consulting
 - d. Asset Management
 - e. VAT Review Services
3. Electronic Systems
 - a. Council Support & Committee Management
 - b. Records Management
 - c. Risk Management
 - d. Virtual Meetings

Umnotho Business Consulting is a Level 1 B-BBEE Firm that has more than 110 appointments within the Local Government sphere. Our Firm has experience at Metro, District and Local Municipalities within seven of the nine Provinces. We are proud to have assisted more than twelve Municipalities achieve Clean Audits. We are an accredited SAICA Training Office which has produced numerous Chartered Accountants, Certified Internal Auditors, Certified Information System Auditors and various other professionals.

As a Firm, we are proud to boast that more than ten of our former employees have become IA Managers/Heads of IA at various Municipalities across the Country. Our mixture of academic and practical personnel ensures that our clients obtain the best advice in the most practical terms.

Visit our website www.umnothobc.com to view more of our products and service offerings.



IGS Solutions brings tomorrow's technology solutions today with the use of advanced cloud and automation technologies embracing the 4th Industrial Revolution. We are a Level 1 B-BBEE Firm and was created in 2014 under the leadership of Pooven Chetty. Our vision as a Firm was to improve the Local Government landscape through the automation of key processes within government institutions.

Our cloud-based Systems have built in automated notifications and MS Teams integration to enable work from home processes and ensure the continuance of effective operations and enhanced service delivery.

Our Innovative and specialised solutions lead the way in customisable software. We currently offer the following cloud-based software solutions on a National basis:

- a. Electronic Performance Management System (E-PMS)
- b. Electronic Risk Management System (E-Risk)
- c. Electronic Council Support and Committee Management System (E-CMS)
- d. Electronic Records Management System (E-Records)

As a dynamic technology company, we pride ourselves with our diverse professional team, highly skilled in various facets including IT, Accounting, Auditing, Law, Performance and Risk Management.

With more than thirty appointments, we have proven our ability in the market space and provide our prestigious clients with customer satisfaction by ensuring that our system becomes their system due to the extensive customisation that we provide as primary developers.

For more information, go to www.igssolutions.co.za



Munsoft's software has been adding value to our clients for over 20 years and is regarded as a South African municipal market leader. Our solution delivers Integrated Financial Management and Internal Control Systems that enable municipalities to meet transacting and reporting regulations and standards.

Key facts about the company:

- We were established in 2001.
- We are a proud Level 1 B-BBEE contributor.
- Munsoft has a stable and long-standing client base with close to a quarter of all South African municipalities using our financial management solution. We also service cross border clients with eight in Namibia as well as Mbabane in eSwatini.
- We have a countrywide footprint with offices in Johannesburg, Tshwane, Polokwane, Pietermaritzburg, Cape Town, and Windhoek (Namibia)
- Our financial management system (FMS) is developed in South Africa.
- We are rapidly approaching 200 skilled and professional employees that serve our clients complex needs.
- Besides the world-class FMS, we provide training and advisory services to help our clients succeed by getting the most out of the system.

The Munsoft financial management system (FMS) is our flagship product. It consists of several fully integrated modules and subsystems that allow municipalities to budget, transact and report according to the standard chart of accounts (mSCOA) as set out by National Treasury.

Munsoft further partners with other industry specialists to deliver domain-specific solutions to enhance our clients' capabilities as part of the municipal ecosystem. At present, we integrate with nearly thirty different specialists and national stakeholders in the municipal sector.

Key offerings tailored for the municipal sector can be viewed on our website www.munsoft.co.za. Contact us as Munsoft is your pathway to improved governance, administration, and top financial management for your municipality.

Altimax[∞]

How Altimax can create value for you

Altimax is a learning and development, professional practices and advisory company. As chartered and professional accountants, we are advisors in the various exciting fields of finance and business. Our focus is on innovative value creation solutions through individual strategic partnerships with our clients, both in private and public sector.

Vision

To be a leading learning and development, professional practices and advisory service provider of choice through excellence.

Mission

To maximise client satisfaction by sharing entity specific solutions through our highly skilled people

For more information, visit our website www.altimax.co.za.

Email info@altimax.co.za and call us on +27 82 809 7841



Welcome to the world of TsoGo Sun Hotels

Welcome to the world of TsoGo Sun Hotels, where every day is a celebration and where great experiences are created with passion. A heritage of 50 years of excellence in providing a home away from home has earned the trust of TsoGo Sun Hotel guests, who discover variety, quality, warmth and trusted service with flair in each of our destinations.

From functional to luxurious, from exciting to relaxing, TsoGo Sun Hotels offers a brand and a service to suit every traveller's needs.

With a portfolio of over 100 hotels in South Africa, Africa, the Seychelles and the Middle East, more than 300 restaurants and bars, and over 250 conference and banqueting facilities including the renowned Sandton Convention Centre, TsoGo Sun Hotels offers unparalleled variety, footprint and scale.

Properties across the spectrum range from elegant, individually branded luxury hotels, through to full service, select service, and hotels catering to budget conscious travellers. Each of our hotel categories have in common an overriding commitment to creating great experiences at our distinctive destinations.

Click to follow link: [TsoGo Sun Hotels | Africa's leading hospitality group](#)

Experience the extraordinary every day



As a Sage Platinum technology partner, we undergo extensive training with our OEM to ensure expert skill. Our agile project methodologies allow us to deliver our projects within budget and of quality, we empower our clients through proven training methodologies to ensure less dependency on consultants.

“OS Holdings has a development and artificial intelligence wing that powers specific development that meets the mSCOA reform.”

Our solutions are specifically tailored to Local Government and include amongst others:

Professional Services:

- Professional Services Business Analysis
- Project and Programme Management
- Technical Consulting
- Business Intelligence Reporting Design
- Training
- Change Management

Authorised Training Center

- Sage Intacct
- Sage CRM
- Sage X3

Integrated Financial Management & Internal Controls System for Local Government

- mSCOA Conversion & Support
- Municipal Billing System
- Budget and Performance Management System
- Fleet Management System
- Payroll, HR and ESS system
- Disaster Recovery Solutions
- Geographic Information Systems
- Asset Management, Verification and Tracking

Changing South Africa’s and Africa’s local government edifice by providing the best MFMS and AFS practices. For more information on our services, visit www.os-holdings.co.za



Audit and Risk Management Solutions (“ARMS”) is a dynamic South African auditing and consulting firm founded by black professionals with a passion for transformation, professionalism and uplift the previously disadvantaged persons. The firm focuses on servicing all spheres of government and other organisations/businesses in South Africa. ARMS has established its base of operations in Gauteng with Headquarters in Johannesburg and regional offices in Polokwane and East London. ARMS assists clients with all matters relating to assurance, enterprise wide risk management and governance. The founders and Partners of this firm bring decades of accounting and auditing experience to the business. This Group of professionals are leading the company as it establishes a reputation of providing high quality professional services.

Key offerings tailored for the municipal sector can be viewed on our website www.munsoft.co.za



Making your growth our business

Built over 25years of excellence as a multi-disciplinary professional services firm – Ngubane is not just a team of accountants, auditors, and consultants – we are trusted and reliable business partners that care about the future. Through industry experience, deep expertise, and understanding of the wider global business perspective with its nuances and the South African political-economic environment. We help create long term value and limitless future growth opportunities for clients.

At Ngubane, we believe that sustainability is about win-win. Our approach to sustainable solutions and growth ensures a win for our employees, clients, and communities we operate within.

CIGFARO CONFERENCE – SPEAKERS PROFILES



Peet du Plessis, CIGFARO President

Peet has 38 Years' experience in Local Government – South Africa. He started his career in 1980 in the office of the Auditor General, he left the office of the AG in 1988. He was appointed as Accountant at Drakensberg Divisional Council. He held the positions of Deputy Director of Finance at Drakensberg District Municipality when he left after 7 years of service. He was appointed as Deputy Treasurer at Tzaneen Municipality in 1995 and later appointed as Treasurer/CFO, he left Tzaneen after 9 Years. He is currently Head Revenue Management Unit at eThekweni Metropolitan Municipality.

He has served on the executive of the KZN Branch and was Vice President of CIGFARO, he served on the Institute Council and standing committees since 2004, he is a Fellow Member, has written several articles for the IMFO Journal and he holds two National Diplomas, and a BTech Degree in Municipal Finance. He is also the current President of CIGFARO.



Miyelani Holeni, Ntiyiso Consulting

Miyelani Holeni holds a Post Graduate Diploma in Development Finance from the University of Stellenbosch; a BANKSETA Certificate in International Executive Development Programme in association with Rotman School of Business (University of Toronto, Canada), York University (Canada); and is a Bachelor of Science degree graduate from the University of Natal.

Holeni currently serves as Shareholder and Chief Group Advisor at Ntiyiso Consulting Group, where his expertise in Revenue Management and Enhancement is utilised in the Firm's flagship practice – Ntiyiso Revenue Consulting.

He is currently also a sought-after Television and Radio commentator, a Speaker at industry-related conferences, and is a published thought-leader on the subject of Revenue in the Local Government space.



Ismail Momoniat, National Treasury

Ismail Momoniat is the Head of the Tax and Financial Sector Policy Division at the National Treasury. This division is responsible for proposing and legislating tax proposals for the annual Budget, as well as overseeing the framework for regulating the financial sector.

Key current initiatives are the carbon and sugary beverage taxes, the shift towards a twin peak model for regulating the financial sector and anti-money laundering legislation like the FICA Bill.



Jacob Twala, KZN Provincial Treasury

Jacob is currently an Economic Specialist for the KZN Provincial Treasury. He is responsible for conducting, coordinating and supervising economic research for the Provincial Treasury. Jacob is the co-author and editor of the KZN Provincial Treasury's publications, namely Socio-economic Review and Outlook (SERO).

Jacob holds a Masters of Commerce degree in Economics, obtained from the University of KwaZulu-Natal (UKZN). He is an active member of the KZN Researchers Forum and the Public Sector Economist Forum (PSEF).



Thembelani Maphango, FASSET

Currently working CIO at FASSET responsible for strategy development and alignment to the strategy of FASSET around skills interventions in the Finance and Accounting Sector. Has over 20 years of ICT experience having worked for both private and public sector. Has worked for many years in local government as an ICT Practitioner, ICT Auditor, ICT Risk and Governance Practitioner. Key concerns are around the impact of Digital Transformation to the national skills estate and how the country can deal with the challenge. Also interested in the development and strengthening of the district development planning where technology plays a critical role to enable local government to deliver on its mandate



Pat Semanya, IRMSA

Pat Semanya has held a number of leadership roles across various industries over the past 22 years. Prior to her role as the Chief Executive Officer of IRMSA, she was the Director of ACCA South Africa, a leading global accountancy professional body. Prior to ACCA South Africa, Pat led the Trade Assets Optimisation function at Nestle Professional South Africa.

She joined Nestle from Johannesburg Water, where she headed the City of Johannesburg's Billings portfolio. Prior to Johannesburg water, Pat held various finance management roles in the manufacturing sector. She started her career as an audit intern at KPMG South Africa.

Pat sits on two boards as a non-executive director, some of the projects she is involved with is the 2021 CFO South Africa awards judge's panellist, between 2016 until 2018 she volunteered as a member of the advisory committee, South Africa Focal point, for the Global Reporting Initiatives (GRI) and served as Brand Ambassador for the Institute of People Management (IPM) in 2016 and 2017.



Annalien Carstens, Altimax

Annalien started her career as an academic article clerk at Rand Afrikaans University (RAU) (today University of Johannesburg (UJ)). After that she completed her articles with Deloitte having served on the audits of some of South Africa's leading listed companies. After articles she became a senior lecturer in Accounting and Auditing on the undergraduate and post graduate CA programme at RAU (today UJ).

Annalien is one of the founding shareholders of Altimax. Her areas of expertise include the requirements and application of International Financial Reporting Standards (IFRS), International Financial Reporting Standards for Small and Medium-sized Entities (IFRS for SMEs), International Public Sector Accounting Standards (IPSAS), country specific conversions of IPSAS (most notable the South African equivalent of IPSAS namely GRAP) as well as International Standards on Auditing, supply chain management (SCM) regulations, other public sector reforms and regulations and ethics.



Raj Moodley, Lead HR Consulting

Raj is a HR Consultant that provides public & private sector advisory services. He has a LL.M master's degree coupled with a Bachelor's Degree in Psychology with over 18 years' experience in the Local Government sector. His experience includes 18 years in Local Government and 7 years in Mining and Petrochemical Companies. Currently, he is the founder and Director of Lead HR Consulting. Which he established for the past 5 years. This company provides a HR consulting service to SMME'S and corporate clients. The company is an accredited training provider with both MerSETA and Services SETA.

He has over 24 years HR experience in both the private and public sector in the areas of Labour Relations, Employer Relations, Employment Equity, Recruitment, HRMIS, Payroll, Organisational Development and Design, Change Management, Talent Management and Performance Management Systems.

Steven Cohen, CCG Systems



Steven Cohen is a veteran in the financial software industry. Having co-founded Sage Pastel, the business grew to become Africa's largest accounting software vendor with well over 200,000 businesses using its software to run their operations.

Steven went on to head up Sage One, South Africa's largest **cloud-based** accounting software solution. Steven joined IronTree in 2017 as business development and strategy director.

Jaco Liebenberg, CCG Systems



Jaco has been involved in the online space for all of his career. Understanding and improving customer service through a variety of digital channels is a passion of his. He has travelled the long and winding road from customer support to digital sales and marketing to business operations. Covering industries in Marketing, ISPs and MSPs. Proficient in planning and implementing Social Media strategies, marketing communication strategies, Advertising campaigns as well improve customer service delivery processes.

Currently he is focused on compliance and how to ensure that businesses realise the daunting task ahead of them, assisting in making this task bearable and manageable.

Mxolisi Kunene, uMhlathuze Municipality



Mxolisi Kunene has worked in the Local government for 25 years and 12 of those years as a Chief Financial Officer of the City of uMhlathuze Municipality situated in the northern part of Kwa-Zulu Natal. His qualifications include a Diploma in Financial Management and a BTech and Masters in Business Leadership. He has served in various boards namely, The Accounting Standards Board, uMfolozi TVET College and the Audit Committee of the IDZ.

While at the helm of being CFO, the Municipality has managed to achieve 6 clean audit outcomes. Mxolisi Kunene is also a member of CIGFARO and has recently been elevated to a Fellow.

Jeanine Poggiolini, ASB



Jeanine Poggiolini has been at the ASB since 2007 and is currently the Technical Director of the ASB. She has served on the International Public Sector Accounting Standards Board from 2011 to 2016, and the last two years as the Deputy-Chair.

She has served on various Audit Committees and Foundations.



James Matsie, SALGA

James Matsie is part of the municipal finance directorate specializing in municipal infrastructure finance at the South African Local Government Association (SALGA). He is a highly motivated and enthusiastic local government practitioner with over 13 years work experience. His Scope of work has covered the Local Government Fiscal Framework – participating in and influencing intergovernmental transfers due to municipalities through intergovernmental fiscal relations structures; Municipal Financial Management – with particular focus on Municipal Revenue Streams – enhancing municipal revenue, promoting efficiencies and applying transparent costing. Currently his scope of work covers Municipal Infrastructure Financing – with specific focus on lobbying for better integrated infrastructure grants and exploring alternative infrastructure financing instruments for municipalities. His academic qualifications are in financial accounting particularly with postgraduate pursuits in Taxation and Development Finance.



Dr Krish Kumar, CIGFARO

Dr Krish Kumar has a doctorate in Public Administration, Bachelor of Commerce degree in Accounting, a master's in Administration, a Management Development (MDP) certificate, and has completed the Minimum Competency Training prescribed by National Treasury for CFO's. He has presented papers at various conferences and participated in study tours worldwide, including the USA, Canada, South America, UK, India, Far East, Australia, New Zealand, and throughout Africa.

On behalf of the World Bank has undertaken a study of the state of local government finances in Tanzania as part of the assessment of a loan application made by Tanzania. He has delivered several training courses to the C40 cities climate leadership group globally. He has 39 years local government experience and has been the Chief Financial Officer (CFO) of the Ethekewini Municipality (Durban, South Africa) since 1997 (22 years). He was a member of South African Local Government Association Finance Working Group, Chairperson of the Metro Chief Finance Officer's (CFO) Forum for the CIGFARO, a Commissioner on the Financial & Fiscal Commission (FFC), and member of the Accounting Standards Board for two terms each. He is also the Past President of the Institute of Municipal Finance Officers (CIGFARO), as well as a Fellow of the Institute. He is currently a C40 global board member.



Manelisi Bozo, CaseWare Africa

Manelisi Bozo is a Certified SAFe Software Product Owner. Manelisi has a good understanding of, and passion for financial reporting in Public Sector (MCS, GRAP, mSCOA, IPSAS) Detailed understanding of and exposure to South African and International Public Sector reporting requirements.

Demonstrated history of working in the financial reporting. Skilled in Budgeting, Project Management, Financial Management, Report Writing and Risk Management. Strong product management professional with a Bachelor of Commerce Honors and currently completing his MBA with the University of Johannesburg.



Belinda Dawson, SARPA

Mrs Belinda Dawson is the current President of the Southern Africa Revenue Protection Association (SARPA) and employed at Swartland Municipality. She served as the Chairperson of the SARPA Western Cape branch for a period of two and a half years. In that time she was also the Female Representative of the AMEU for the Good Hope Branch.

Belinda has 17 years of revenue protection related experience since 2002, when she was first introduced to this environment in the City of Cape Town. She has since played a leading role in several revenue protection projects in Municipalities, where revenue losses were drastically reduced. She has also taken part in Task teams, which developed new standards and best practices.



Rens Bindeman, SARPA

Mr Bindeman is the Technical Adviser of the Southern Africa Revenue Protection Association (SARPA) In his capacity as a Revenue Protection Consultant and Expert he has been involved in several Revenue Protection and Infrastructure theft combating projects across the African continent. He has also assisted in developing new Laws, Standards and processes, as well as training Utility officials and Law Enforcement entities in this regard.

He represents SARPA on local and international Forums and Conferences, where measures to minimize electricity, water and infrastructure thefts are addressed. He has also developed training courses on these concepts and has conducted many training courses and workshops across the world.



Chris Gower, City of Cape Town

- 19 Years as Manager : Revenue Protection at eThekweni Electricity
- 13 Years as Manager: Revenue Protection at Buffalo City Metro SARPA Eastern Cape Branch Chairman and SARPA Executive /Honorary member/ past President



Siyabulela Bashe, City of Cape Town

Ms Siyabulela Bashe is the Director: Commercial Services within Water and Sanitation Department at the City of Cape Town and a CIGFARO member.

She has over 16 years of managerial experience, 10 of which is gained within Local government with a qualification in finance and municipal finance management. She has a strong background in all aspects of strategic and business management, revenue and debt management, financial management and financial sustainability, customer orientation and solution driven management.

Siya, as she is fondly known, has previously been involved in a number of CIGFARO conferences. African Utility Week and the Western Cape's – Provincial Treasury Revenue Management Master Classes as a presenter and panellist in Revenue management, Revenue protection, Credit Control and Debt Management topics.



Empril Mathew, Ntiyiso Consulting

Empril Mathew is an Associate Partner at Ntiyiso Consulting, within the Ntiyiso Revenue Consulting subsidiary.

He is a Professional Engineer (Pr.Eng), with over 15 years' experience in the energy and utility services sector. He brings in a wealth of consulting expertise especially in the fields of revenue management and losses, energy management and business process engineering. He started his career with the engineering conglomerate Larsen and Toubro Ltd. He then worked in the public sector at Dubai prior to joining EON Consulting based in Johannesburg, during which he managed various projects in the utility space.

He joined Ntiyiso Consulting in June 2018 and is currently the Associate Partner within the Ntiyiso Revenue Consulting subsidiary. He is responsible for managing key Ntiyiso programmes and projects within the broader revenue management space.



Puvendra Akkiah, eThekweni Municipality

Puvendra Akkiah is a Professional Town and Regional Planner with more than 20 years of experience in various parts of the globe. Puvendra is also the technical chair of the United Cities for Local Government – Urban Strategic Planning Committee and a member of the Sustainable Cities Committee of the Commonwealth Local Government Associations.

He is a sought-after facilitator, presenter and moderator and together with the City of Durban hosts annual master classes on Urban Strategic Planning. Puvendra has co-authored the Global Policy Framework for Public Spaces and various public space learning publications. More recently Puvendra was a member of the UN Advisory Committee for the World Urban Forum 10. He is also one of the 3 appointed SDG Champions in eThekweni Municipality.



Lindiwe Ndaba, City of Cape Town

She is an IoDSA Certified Director, IIA Certified Internal Auditor, and The Ethics Institute Certified Ethics Officer. She has a UFS BCompt degree. She has spoken in various leadership conferences and seminars including the CIGFARO Audit and Risk Indaba.

She has more than 25 years' experience in leadership roles and governance committees. She has provided valuable input in Board and Board Committees throughout her career. Lindiwe has extensive experience in governance and controls and more than 11 years' experience at a senior managerial level. Lindiwe led the team that made a significant contribution to the Institute of Directors (IoDSA) when they drafted the King IV Report.

She also led the team that facilitated the historic launch of King IV principles as the foundation of a Resilient City in August 2017 and the successful adoption of King IV by Council on 5 December 2017. She drafted and facilitated the adoption of the Consequence Management Policy, Financial Misconduct Board Terms of Reference by Council.

She drafted and facilitated the approval of the Consequence Management SOP, Register and Guidelines. She heads the Combined Assurance Team. She provides technical support to MPAC and APAC.



Sidwell Mofokeng, CIGFARO

Sidwell Mofokeng has been Vice President of CIGFARO since September 2006. A Certified Risk Practitioner by profession, he is also an accredited compliance practitioner. He is a holder of several qualifications in Public Sector Finance, Project Management and other public sector related qualifications. Sidwell is currently studying for his Masters at Regenesys. He is an Associate member of ACFE, IRMSA, Compliance SA, IIA and PMISA amongst others.

Sidwell has previously held positions of Chief Executive positions at the LGSETA & Ekurhuleni Development Company. Sidwell is currently the Strategic Advisor to various Government Departments and Municipalities on issues of Risk, Internal Audit, compliance and performance management including Gauteng Provincial Treasury and other entities Sidwell is a well-known in the public sector.